

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	December 2010	December 2011
ADOLESCENTS	10 Individuals	13 Individuals
ADULTS	223 Individuals	259 Individuals
FAMILIES	81 Individuals Average 26 Families	84 Individuals Average 27 families
Total	314 Individuals	356 Individuals

31 Days in the Month of December

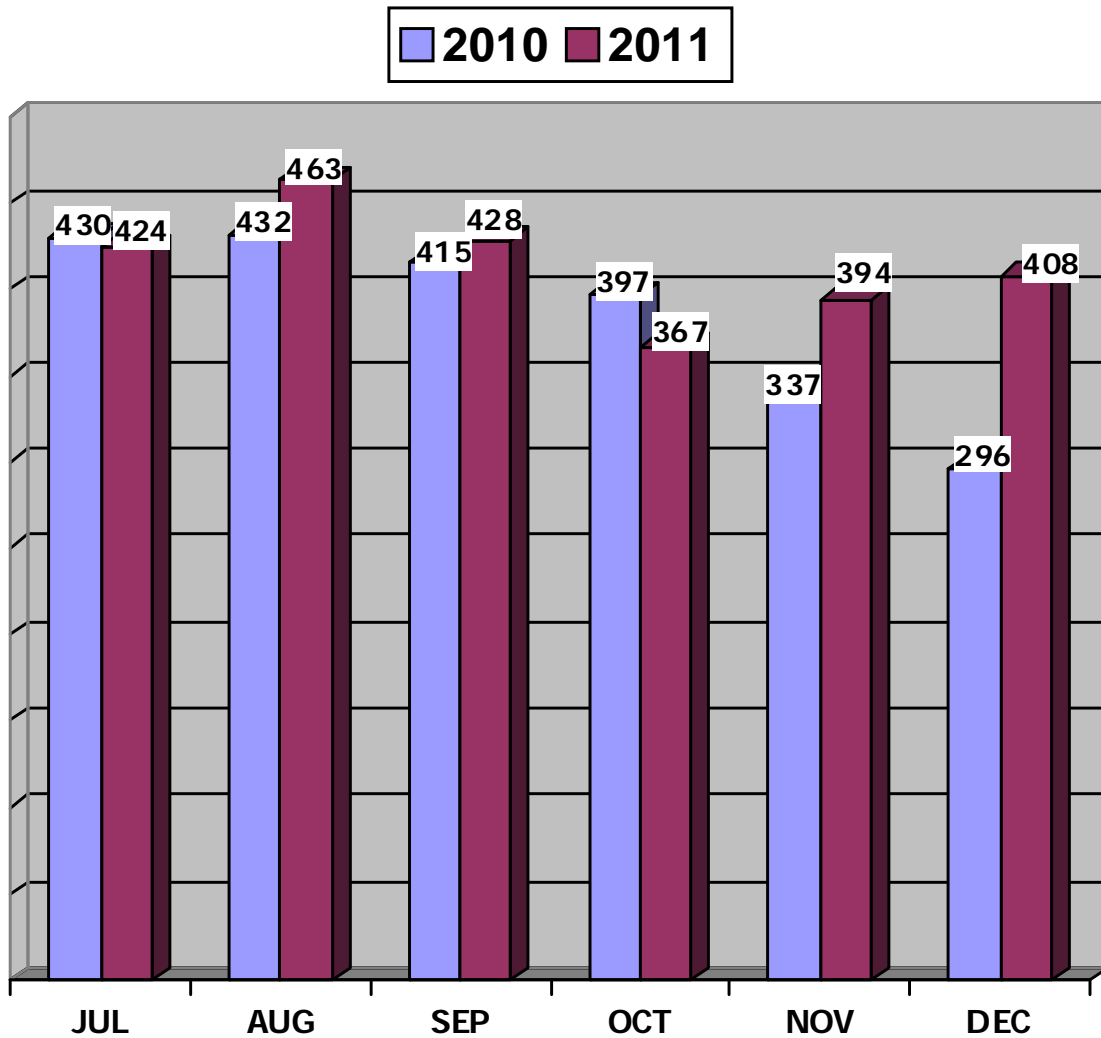
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department
Social Services Division

DECEMBER 2011
 ADOLESCENT BEDS USED
 PREBLE STREET LIGHT HOUSE SHELTER



	Jul.	Aug.	Sep.	Oct.	Nov.	Dec
2010	430	432	415	397	337	296
2011	424	463	428	367	394	408
Percent	-1.4%	7%	3%	-8%	17%	38%

PREBLE STREET
 Lighthouse Shelter 16 Beds

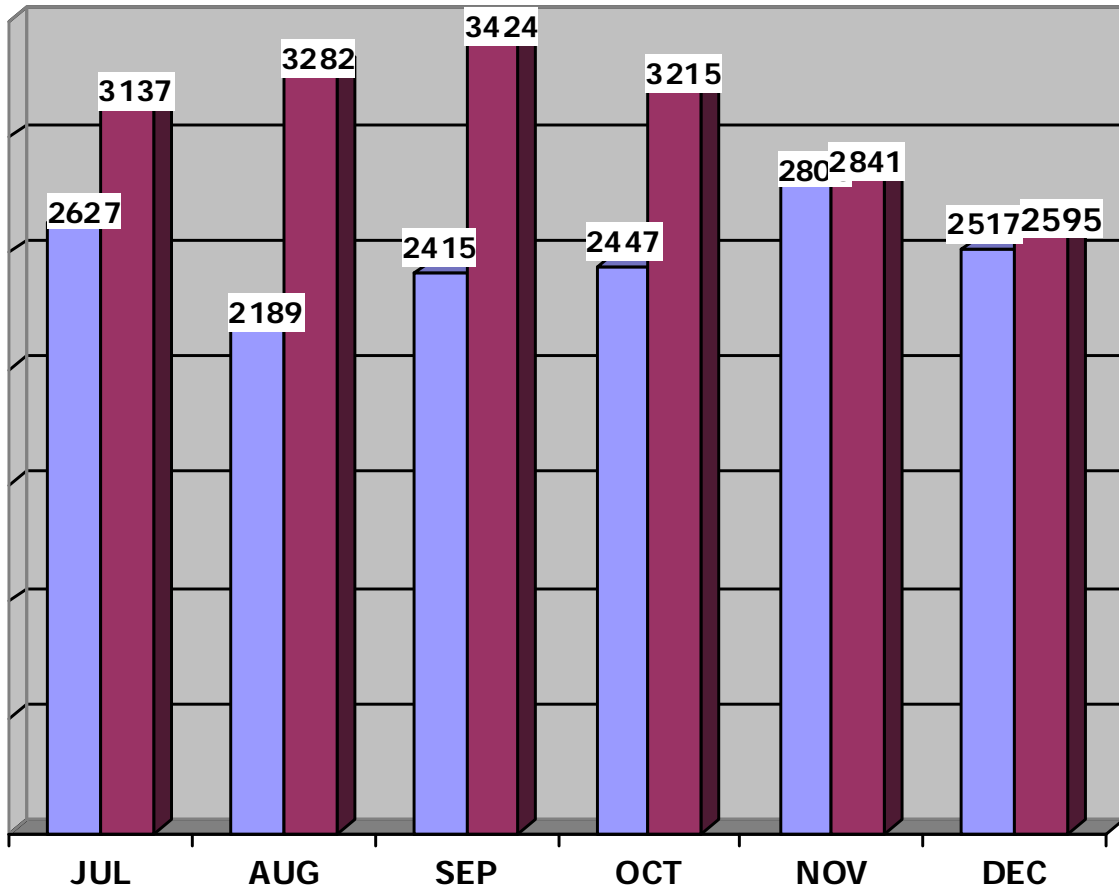
UNDUPLICATED YOUTH: 32
TOTAL NEW INTAKES: 7
***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME** 3
 (*BASED ON SELF-REPORTING)
 TOTAL YOUTH TURNED AWAY DUE TO REACHING CAPACITY 61

DECEMBER 2011
 ADOLESCENT SHELTER STATISTICS
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	13	3
2	14	2
3	14	2
4	13	3
5	13	3
6	13	3
7	16	0
8	13	3
9	13	3
10	14	2
11	13	3
12	14	2
13	15	1
14	16	0
15	16	0
16	14	2
17	14	2
18	15	1
19	15	1
20	16	0
21	12	4
22	13	3
23	10	6
24	12	4
25	11	5
26	11	5
27	12	4
28	10	6
29	12	4
30	14	2
31	7	9
Totals	408	88
Ave/Night	13	3

DECEMBER 2011
FAMILY BEDS USED

2010 2011



	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
2010	2627	2189	2415	2447	2805	2517
2011	3137	3282	3424	3215	2841	2595
Percent	19%	50%	42%	31%	1%	3%

HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP FAMILY RESOURCES 10 Beds

EMERGENCY SHELTER 0 Beds
General Assistance

DECEMBER 2011
FAMILY SHELTER STATISTICS

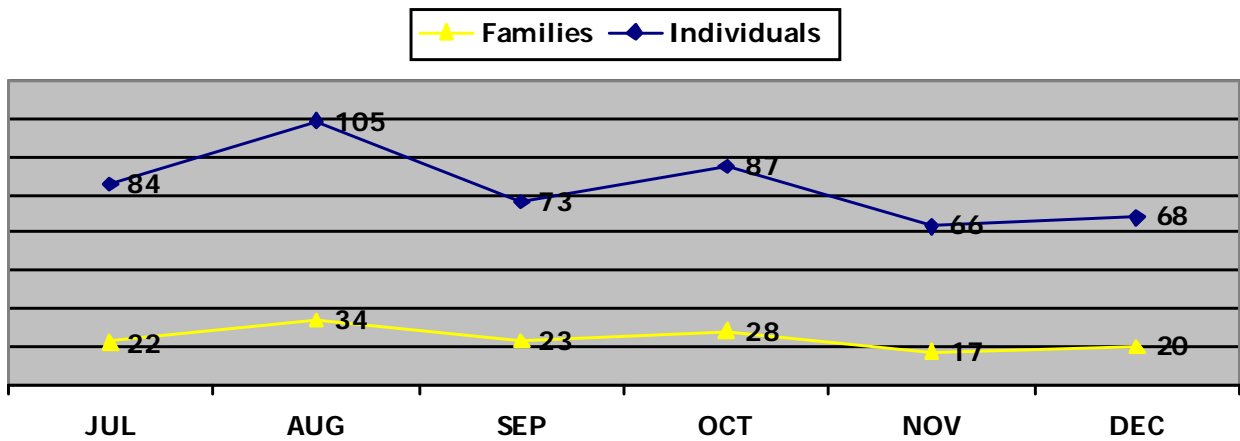
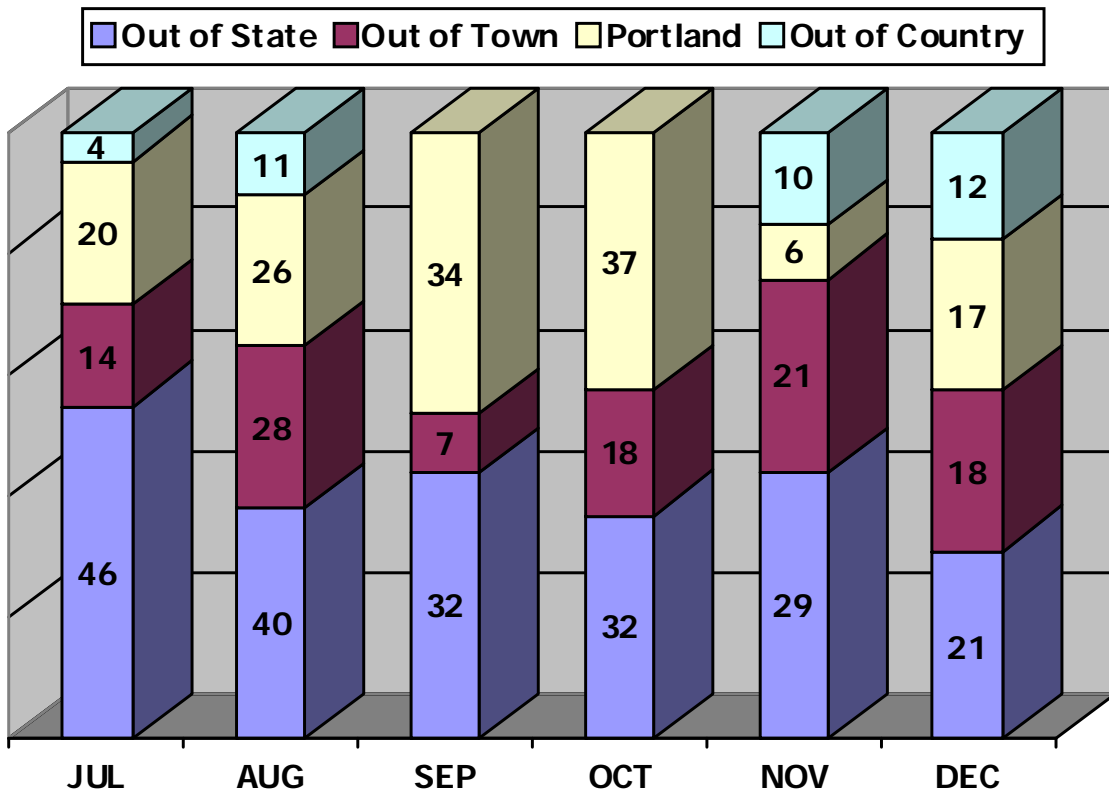
Day of Month	City* (# Families)	City Used	Family Crisis	MAPS	GA Hotels	Beds Used Per Night
	17	77	14	10		
1	20	64	14	11	0	89
2	20	65	14	11	0	90
3	20	65	13	11	0	89
4	20	66	13	11	0	90
5	20	65	13	11	0	89
6	22	73	14	11	0	98
7	20	67	14	11	0	92
8	19	62	14	11	0	87
9	18	56	14	11	0	81
10	19	61	14	11	0	86
11	19	61	14	11	0	86
12	21	69	14	11	0	94
13	20	66	14	11	0	91
14	21	69	14	11	0	94
15	21	69	14	11	0	94
16	19	62	14	11	0	87
17	18	60	14	11	0	85
18	18	60	14	11	0	85
19	18	60	14	11	0	85
20	17	57	14	11	0	82
21	15	49	13	11	0	73
22	14	44	13	11	0	68
23	15	48	14	11	0	73
24	15	48	14	11	0	73
25	15	48	14	11	0	73
26	15	48	14	11	0	73
27	16	53	14	11	0	78
28	16	53	13	11	0	77
29	16	53	13	11	0	77
30	17	55	13	11	0	79
31	16	53	13	11	0	77
Totals	560	1829	425	341	0	2595
Ave/Night	18	59	14	11	0	84

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Family Shelter

DECEMBER 2011
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division
Family Shelter
 INDIVIDUALS

DECEMBER 2011

MAINE TOWNS

	Families / Individuals
Fairfield	1 / 5
Lewiston	2 / 7
Westbrook	2 / 8

OUT-OF-STATE

	Families / Individuals
Connecticut	1 / 3
Georgia	1 / 3
Michigan	2 / 9
New York	1 / 3
Pennsylvania	1 / 3

OUT-OF-COUNTRY

	Families / Individuals
Burundi	1 / 4
Congo	2 / 8

Out-of-Country **3** Families for a total of **12** individuals

Maine Towns **5** Families for a total of **18** individuals

Out-of-State **6** Families for a total of **21** individuals

Portland **6** families for a total of **17** individuals

TOTAL INTAKES: 20
families for a total of 68 individuals

TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 40 Families / 129 Individuals

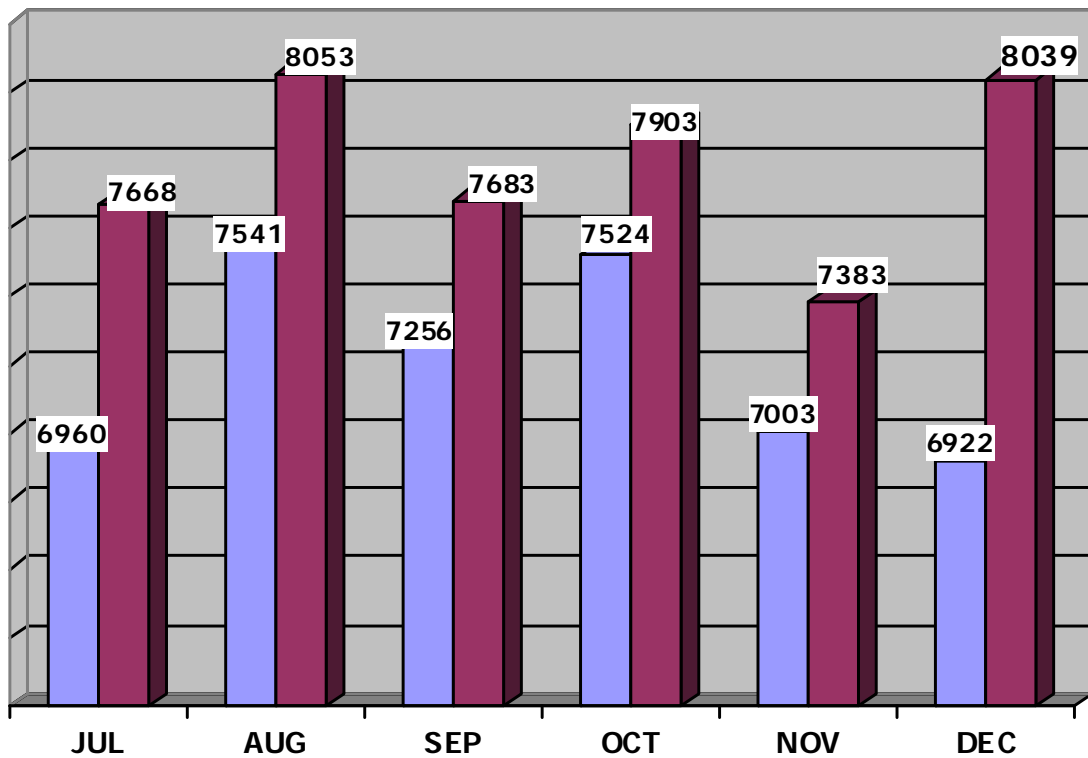
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 22 Families / 79 Individuals
TOTAL NUMBER OF CLIENTS THAT RETURNED 0

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 10 Families / 35 Individuals**
 (*BASED ON SELF-REPORTING)

*Refugees experiencing homelessness for the 1st time 8 Families / 30 Individuals

DECEMBER 2011 ADULT SHELTER STATISTICS

2010
 2011



	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
2010	6960	7541	7256	7524	7003	6922
2011	7668	8053	7683	7903	7383	8039
Percent	10%	7%	6%	5%	5%	16%

MILESTONE FOUNDATION

Substance Abuse Shelter 41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT

SOCIAL SERVICES DIVISION

Oxford Street Shelter 129 (+25 overflow) Beds

FLORENCE HOUSE

Women's Shelter 10 (+ 15 overflow) Beds

COMMUNITY OVERFLOW

Preble Street Resource Center 55 Beds

DECEMBER 2011 ADULT SHELTER STATISTICS

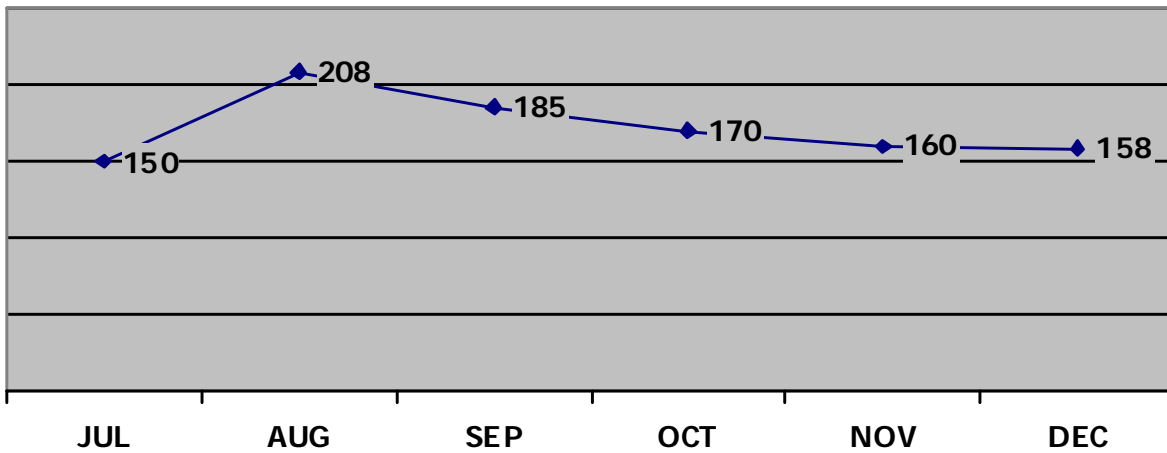
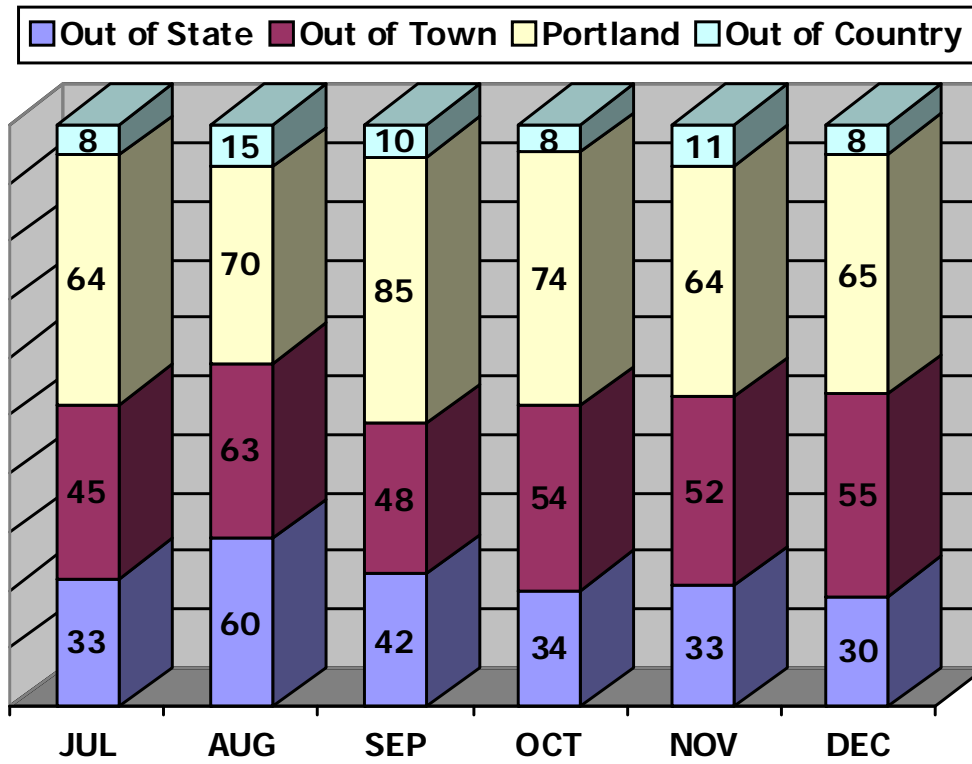
Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	*Overflow	Beds Used per Night
	41	129 (25)	129 (25)	10 (15)		
1	45	126	19	28	32	250
2	36	143	19	28	0	226
3	35	122	22	27	19	225
4	43	127	21	28	18	237
5	42	117	30	28	51	268
6	46	115	27	29	50	267
7	42	113	25	28	55	263
8	44	116	29	28	65	282
9	35	118	22	28	39	242
10	44	115	25	28	36	248
11	45	114	25	28	45	257
12	38	116	26	29	59	268
13	48	119	24	28	54	273
14	42	119	25	28	47	261
15	41	116	30	29	67	283
16	44	114	23	27	54	262
17	41	116	28	29	58	272
18	36	115	25	29	51	256
19	42	116	30	29	65	282
20	48	116	28	30	60	282
21	45	116	24	30	55	270
22	43	117	26	28	43	257
23	57	129	20	28	34	268
24	41	125	18	25	12	221
25	42	128	18	24	15	227
26	46	120	25	28	48	267
27	50	119	27	28	60	284
28	45	111	30	29	65	280
29	43	116	28	28	62	277
30	46	113	22	27	52	260
31	43	124	14	27	16	224
TOTAL	1338	3691	755	868	1387	8039
Ave/Night	43	119	24	28	46	259

On January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20th, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND
 Health & Human Services Department
 Social Services Division

Oxford Street Shelter

DECEMBER 2011
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

* January 20th, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND
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 Social Services Division
 Oxford Street Shelter

DECEMBER 2011

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Alfred	1	California	4	Burundi	4
Auburn	2	Kansas	1	Congo	2
Augusta	1	Kentucky	1	Rwanda	2
Bangor	4	Massachusetts	7		
Biddeford	3	Maryland	1		
Brunswick	1	Missouri	1		
Cumberland	2	New Hampshire	4		
Freeport	1	New Jersey	1		
Kennebunk	1	New York	2		
Kittery	2	Ohio	1		
Lewiston	3	Pennsylvania	3		
Mechanic Falls	1	Texas	1		
Naples	1	Vermont	1		
Old Orchard Beach	2	Virginia	1		
Raymond	1	Washington DC	1		
Rumford	1				
Saco	1				
Scarborough	2				
Skowhegan	1				
South Portland	1				
Springvale	1				
Stoneham	1				
Stratton	1				
Sydney	1				
Topsham	1				
Warren	1				
West Bath	1				
Westbrook	10				
Windham	5				
Wiscasset	1				
				Out-Of-Country	8
Maine Towns	55	Out-of-State	30	Portland	65
				TOTAL INTAKES	158

<u>MEN & WOMEN'S OVERFLOW</u>	MEN	WOMEN	TOTAL
TOTAL NUMBER SERVED (Unduplicated Clients)	431	85	516
INTAKES	126	32	158
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	31	13*	44
TOTAL NUMBER OF CLIENTS THAT RETURNED	2	0	2
TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA	3	0	3
* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME	28	8	36
(*BASED ON SELF-REPORTING)			

*Housing placements may be duplicated between Oxford Street and Florence House for women

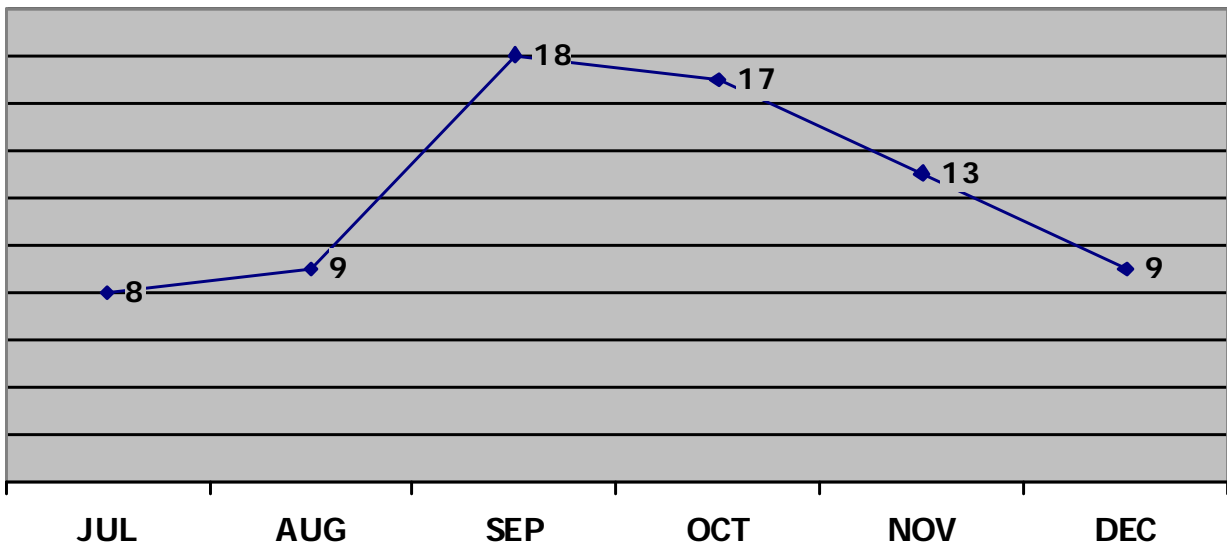
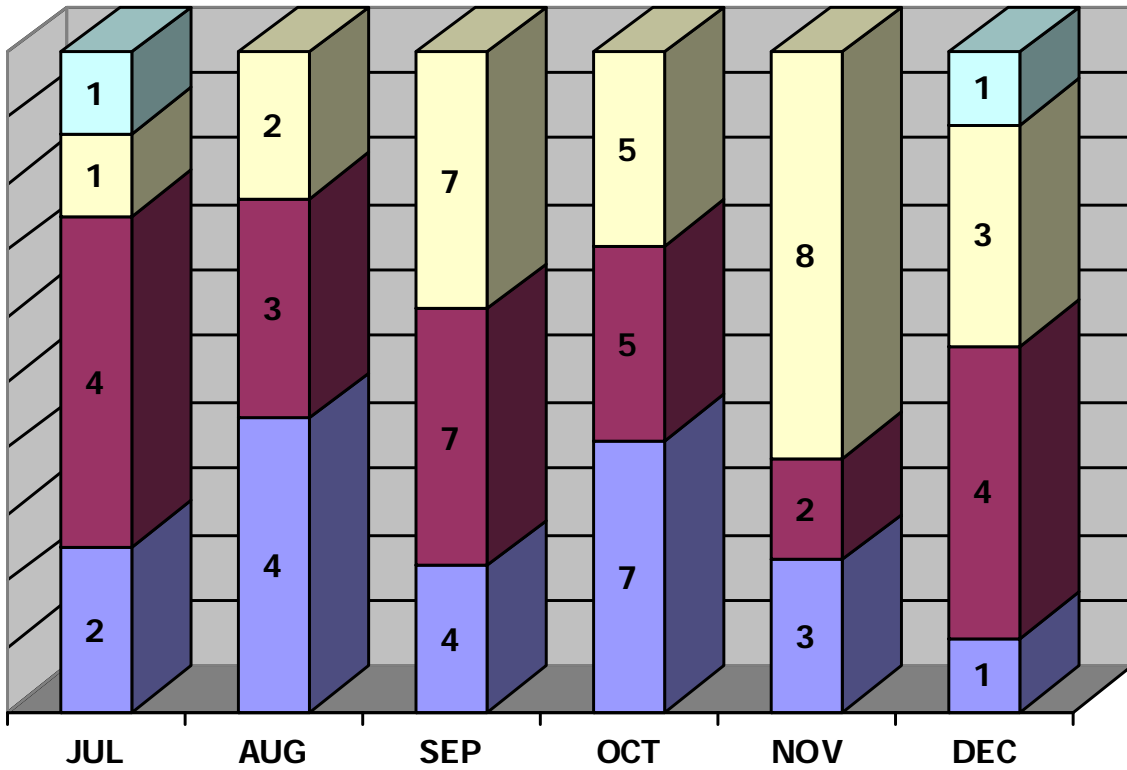
FLORENCE HOUSE

Women's Shelter

DECEMBER 2011

Intake Statistics

■ Out of State ■ Out of Town □ Portland □ Out of Country ■ Unknown



FLORENCE HOUSE

Women's Shelter

DECEMBER 2011

Intake Statistics

MAINE TOWNS

Bangor 1
Falmouth 1
South Portland 1
Stoneham 1

OUT-OF-STATE

New York 1

OUT-OF-COUNTRY

Burundi 1

Out-of-Country 1

Unknown 0

Maine Towns 4

Out-of-State 1

Portland 3

TOTAL INTAKES: 9

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 47

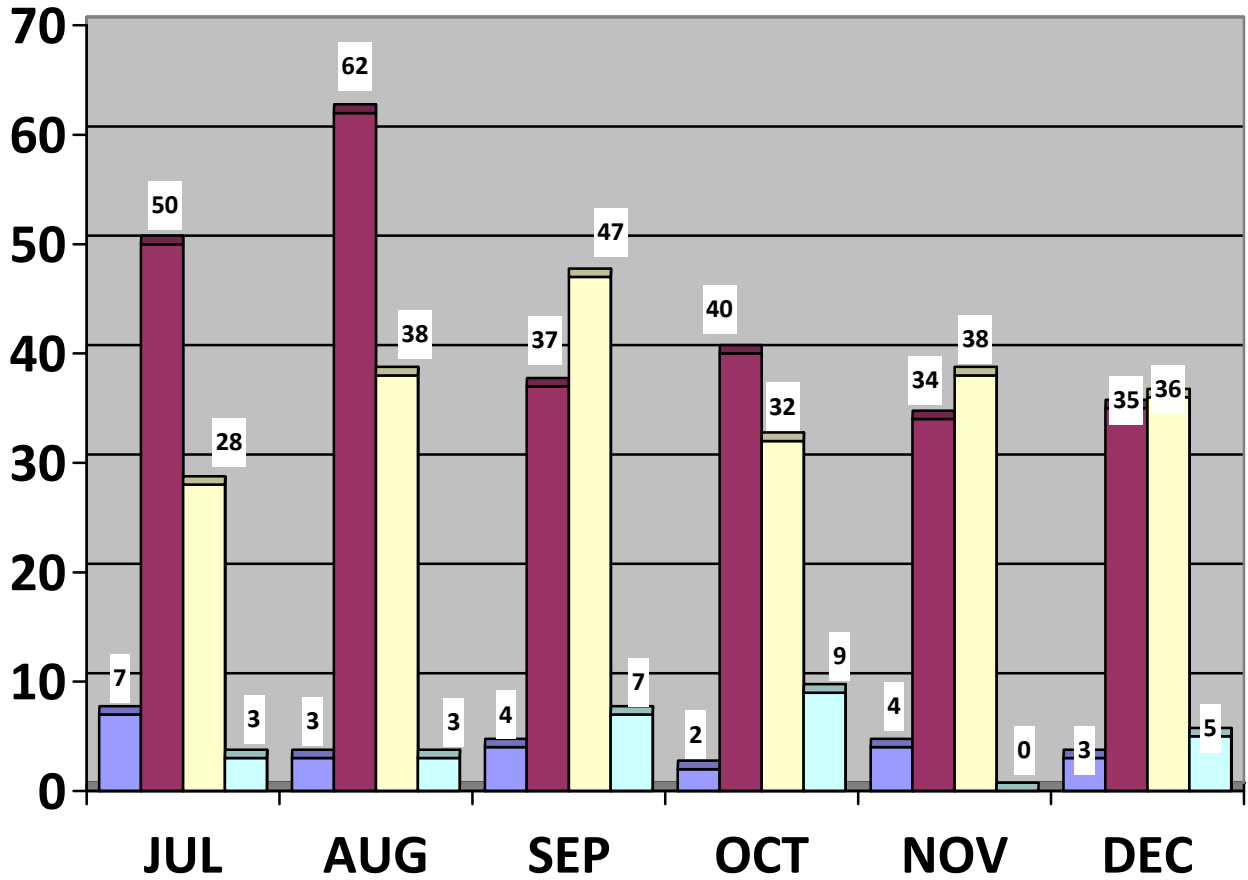
TOTAL NUMBER OF WOMEN PLACED IN HOUSING 8*

TOTAL NUMBER OF WOMEN THAT RETURNED 0

***INTAKES EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 5**
(*BASED ON SELF-REPORTING)

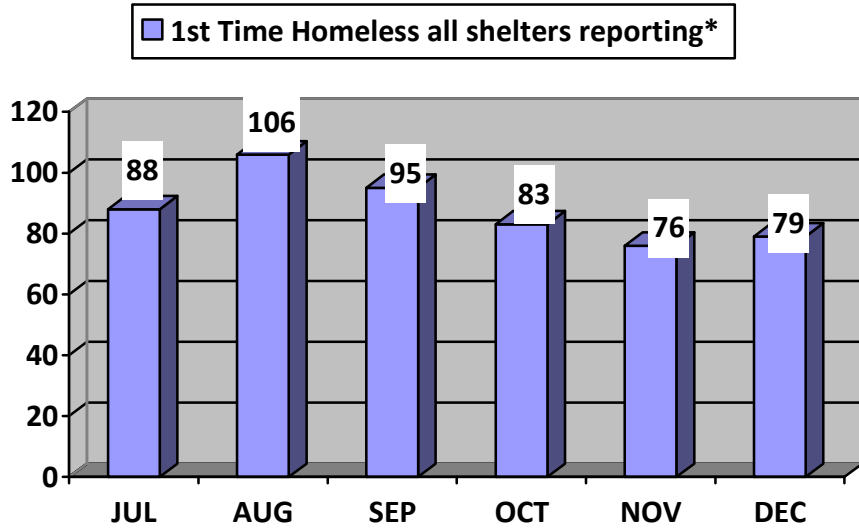
*Housing placements may be duplicated between Oxford Street and Florence House for women

DECEMBER 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



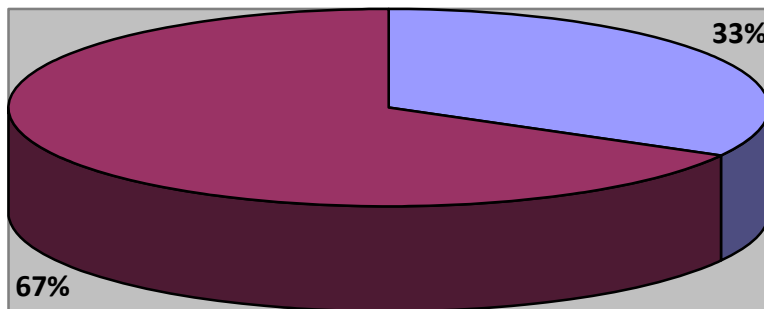
	Jul	Aug	Sep	Oct.	Nov.	Dec.	% of Total intakes
Lighthouse	7	3	4	2	4	3	43%
Family Shelter	50	62	37	40	34	35	51%
Oxford Street	28	38	47	32	38	36	23%
Women's Shelter Florence House	3	3	7	9	0	5	56%

DECEMBER 2011
 1st TIME HOMELESSNESS STATISTICS
 (BASED ON SELF-REPORTING)



*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter, and the Preble Street Women's Shelter

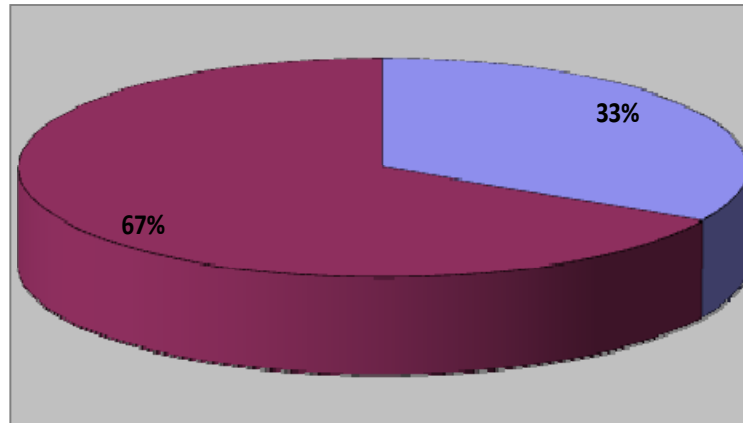
DECEMBER 2011
 1st TIME HOMELESSNESS STATISTICS
 Percentage of Intakes



Total Intakes: 242
1st Time Homelessness: 79, or 33% of all intakes
All *other intakes: 163, or 67% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

JULY 2009 through DECEMBER 2011
(Since data tracking on first time homelessness began - 30 Months)
1st TIME HOMELESSNESS STATISTICS
Percentage of Intakes



Total Intakes:	7194
1st Time Homelessness:	2406 , or 33% of all intakes
All *other intakes:	4788 , or 67% of all intakes

(*reported not experiencing homelessness for the 1st time, or unknown)

Shelters Reporting Intake and 1st Time Homelessness Statistics include:

- Women's Shelter
- Lighthouse Shelter
- Family Shelter
- Oxford Street Shelter
- Overflow