

City of Portland  
Health & Human Services Department  
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	May 2009	May 2010
ADOLESCENTS	9 Individuals	14 Individuals
ADULTS	222 Individuals	227 Individuals
FAMILIES	70 Individuals Average 28 Families	60 Individuals Average 24 Families
Total	301 Individuals	301 Individuals

31 Days in the Month of May

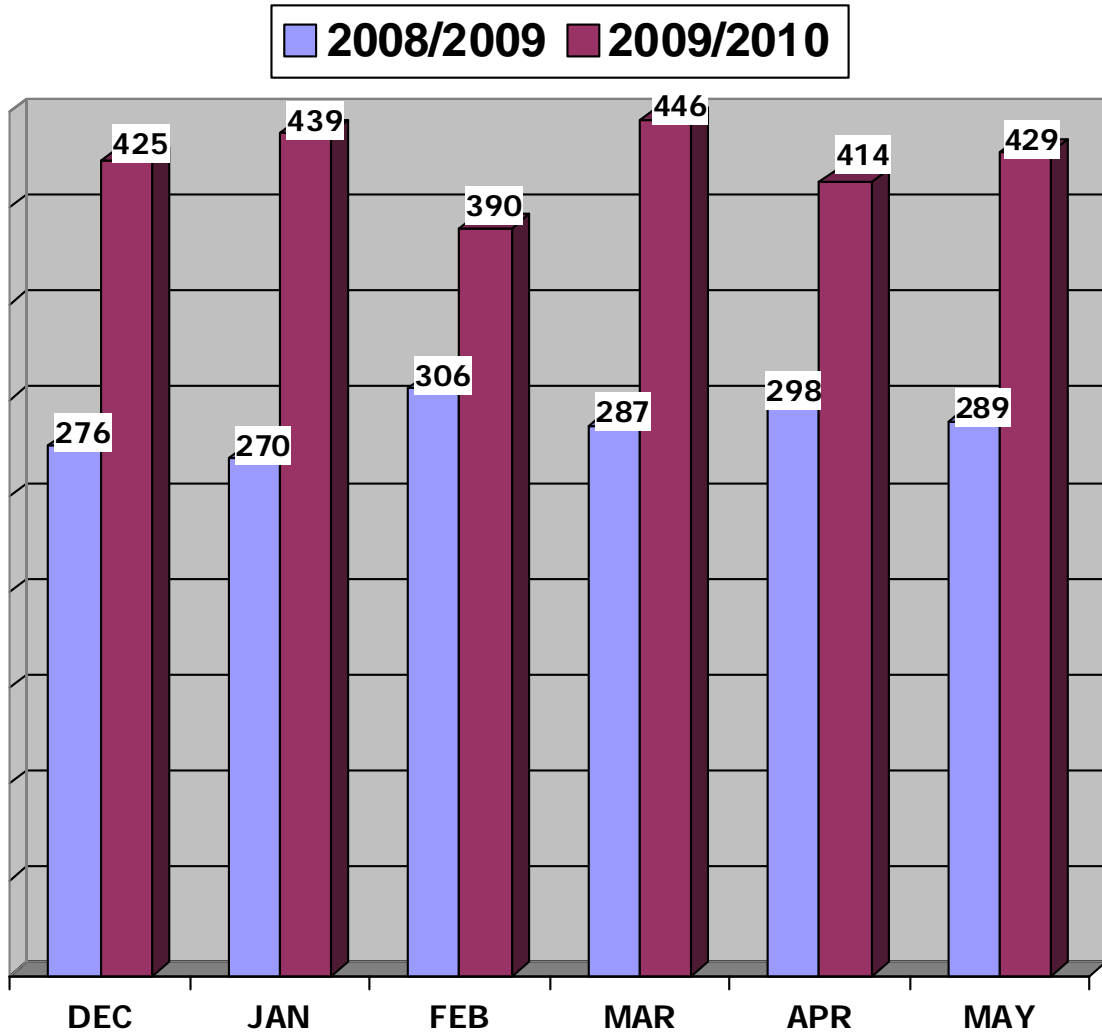
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:  
City of Portland  
Health & Human Services Department  
Social Services Division

MAY 2010  
 ADOLESCENT BEDS USED  
 PREBLE STREET LIGHT HOUSE SHELTER



	Dec.	Jan.	Feb.	Mar.	April	May
'08/'09	276	270	306	287	298	289
'09/'10	425	439	390	446	414	429
Percent	54%	63%	27%	55%	40%	48%

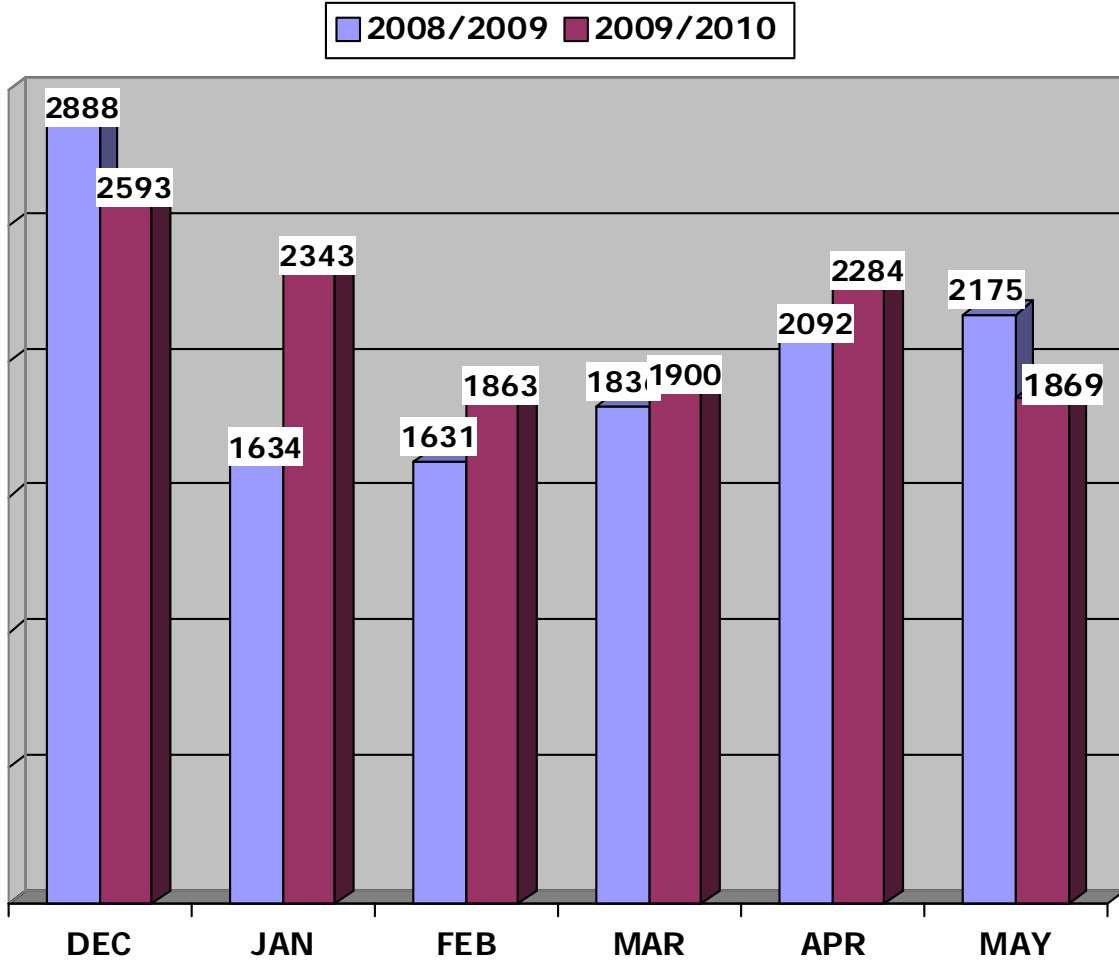
PREBLE STREET  
 Lighthouse Shelter 16 Beds

**TOTAL NEW INTAKES:** 10  
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME** 5  
 (\*BASED ON SELF-REPORTING)

MAY 2010  
 ADOLESCENT SHELTER STATISTICS  
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	16	16
1	14	2
2	14	2
3	15	1
4	14	2
5	14	2
6	14	2
7	14	2
8	11	5
9	11	5
10	15	1
11	11	5
12	13	3
13	14	2
14	14	2
15	15	1
16	14	2
17	15	1
18	15	1
19	16	0
20	15	1
21	13	3
22	13	3
23	14	2
24	14	2
25	14	2
26	15	1
27	14	2
28	14	2
29	12	4
30	13	3
31	15	1
Totals	429	67
Ave/Night	14	2

MAY 2010  
FAMILY BEDS USED



	Dec.	Jan.	Feb.	Mar.	April	May
'08/'09	2888	1634	1631	1836	2092	2175
'09/'10	2593	2343	1863	1900	2284	1869
Percent	-10%	43%	14%	3%	9%	-14%

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP / MAPS SHELTER SERVICES 10 Beds

EMERGENCY SHELTER 4 Beds  
General Assistance

MAY 2010  
FAMILY SHELTER STATISTICS

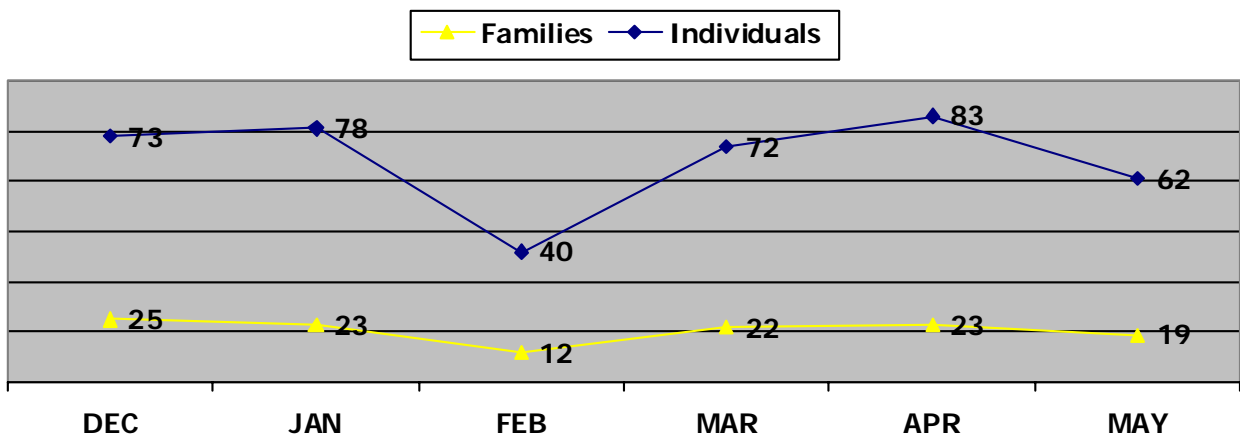
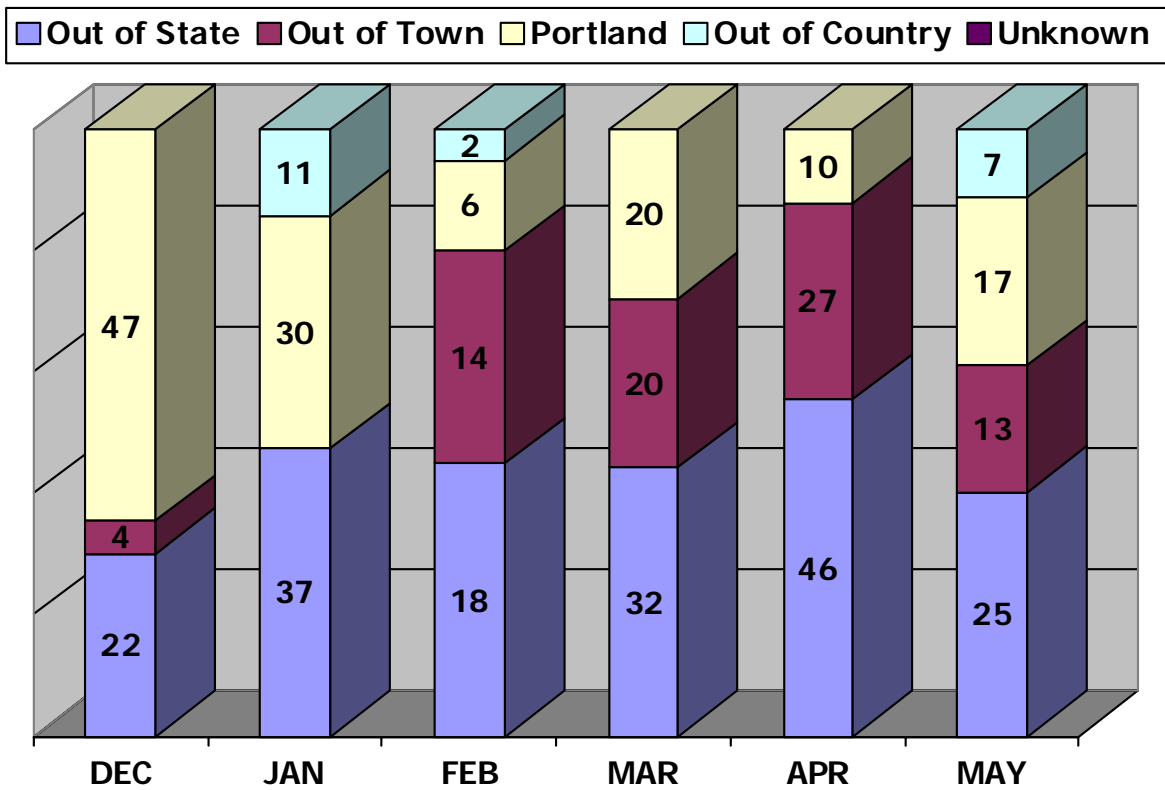
Day of Month	City* (# Families)	City Used	Family Crisis	Step Up / MAPS	GA Hotels	Beds Used Per Night	Beds Available
	17	77	14	10			101
1	15	51	9	11	0	71	30
2	15	51	9	11	0	71	30
3	13	45	9	11	0	65	36
4	10	36	9	11	0	56	45
5	9	33	9	11	0	53	48
6	9	33	9	11	0	53	48
7	7	29	11	11	0	51	50
8	7	29	11	11	0	51	50
9	7	29	11	11	0	51	50
10	7	29	11	11	0	51	50
11	8	31	11	11	0	53	48
12	6	23	9	11	0	43	58
13	7	27	9	11	0	47	54
14	9	33	8	11	0	52	49
15	9	33	10	9	0	52	49
16	11	41	10	9	0	60	41
17	14	54	14	9	0	77	24
18	14	54	14	9	0	77	24
19	14	52	14	9	0	75	26
20	15	50	14	9	0	73	28
21	14	47	14	9	0	70	31
22	13	45	14	9	0	68	33
23	13	45	14	9	0	68	33
24	13	45	14	9	0	68	33
25	13	45	14	9	0	68	33
26	14	47	10	8	0	65	36
27	13	44	10	9	0	63	38
28	11	36	9	9	0	54	47
29	11	36	9	9	0	54	47
30	11	36	9	9	0	54	47
31	11	36	10	9	0	55	46
Totals	343	1225	338	306	0	1869	1262
Ave/Night	11	40	11	10	0	60	41

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Family Shelter

MAY 2010  
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Family Shelter**  
 INDIVIDUALS

MAY 2010

MAINE TOWNS

	Families / Individuals
Gorham	1 / 2
Gray	1 / 2
Lewiston	1 / 2
Westbrook	1 / 4
Windham	1 / 3

OUT-OF-STATE

	Families / Individuals
Connecticut	1 / 4
Massachusetts	1 / 3
Ohio	1 / 4
Rhode Island	1 / 5
Tennessee	1 / 4
Texas	1 / 5

OUT-OF-COUNTRY

	Families / Individuals
Puerto Rico	1 / 3
Rwanda	1 / 4

Out-of-Country

**2** Families for a total of **7** individuals

Maine Towns **5** Families for a total of **13** individuals

Out-of-State **6** Families for a total of **25** individuals

Portland **6** families for a total of **17** individuals

***TOTAL INTAKES: 19***  
*families for a total of 62 individuals*

**TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 34 Families / 110 Individuals**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 18 Families / 65 Individuals**

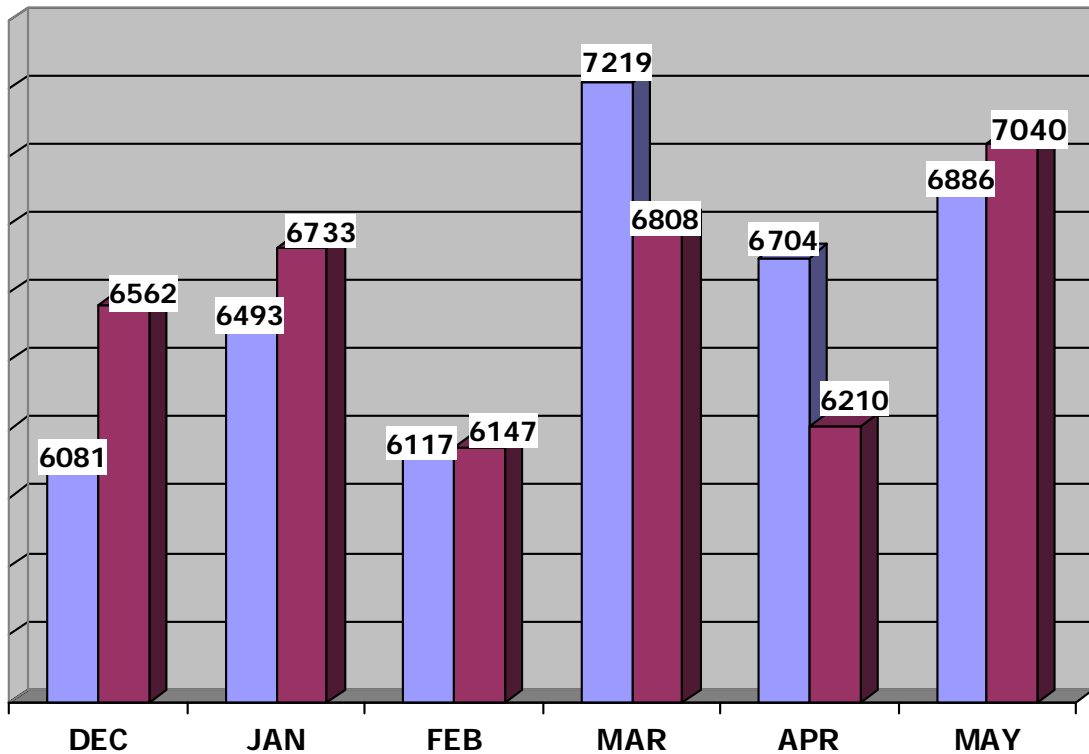
**TOTAL NUMBER OF CLIENTS THAT RETURNED 0**

**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 9 Families / 35 Individuals**  
 (\*BASED ON SELF-REPORTING)

\*Refugees experiencing homelessness for the 1<sup>st</sup> time 4 Families / 17 Individuals

# MAY 2010 ADULT SHELTER STATISTICS

■ 2008/2009
 ■ 2009/2010



	Dec.	Jan.	Feb.	March	April	May
'08/'09	6081	6493	6117	7219	6704	6886
'09/'10	6562	6733	6147	6808	6210	7040
Percent	8%	4%	0.5%	-6%	-7%	2%

MILESTONE FOUNDATION  
Substance Abuse Shelter                      41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION  
Oxford Street Shelter for Men              129 Beds

FLORENCE HOUSE  
Women's Shelter                                      10 Beds

MAY 2010  
ADULT SHELTER STATISTICS

Day of Month	Milestone	Oxford St	FH Women's Shelter *10	Beds Used per Night
	41	129		
1	40	145	40	225
2	40	140	40	220
3	39	145	39	223
4	43	151	40	234
5	43	148	40	231
6	39	147	40	226
7	34	140	40	214
8	41	139	38	218
9	39	146	39	224
10	46	157	40	243
11	46	149	40	235
12	39	154	40	233
13	37	151	40	228
14	38	143	40	221
15	36	143	40	219
16	40	138	40	218
17	41	146	38	225
18	39	151	38	228
19	46	152	38	236
20	35	153	37	225
21	37	155	38	230
22	36	151	38	225
23	42	151	38	231
24	39	145	39	223
25	47	143	40	230
26	39	146	40	225
27	48	149	39	236
28	42	148	39	229
29	37	154	36	227
30	37	149	39	225
31	44	152	37	233
TOTAL	1249	4581	1210	7040
Ave/Night	40	148	39	227

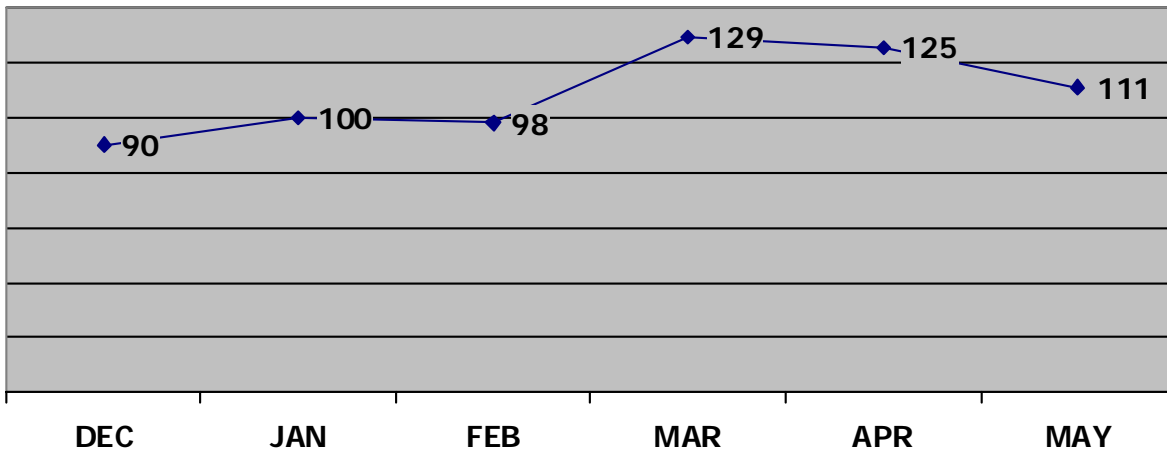
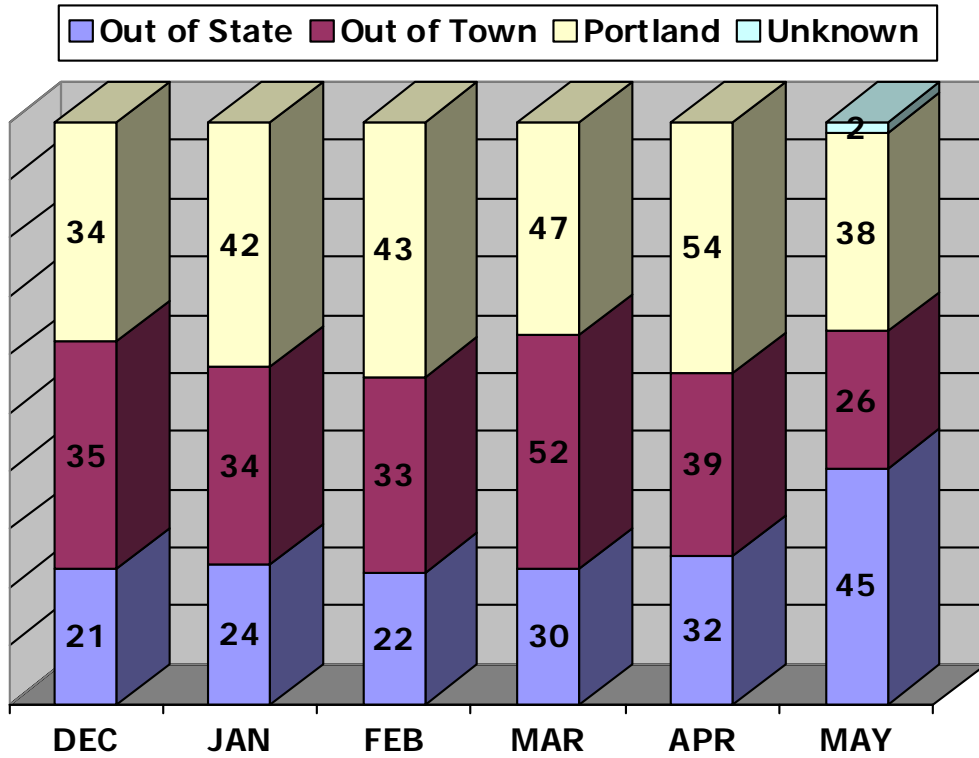
\*Florence House shelter beds = 10, with an additional overflow of 15 (as well as any unoccupied safe haven beds)

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Oxford Street Shelter for Men

MAY 2010

Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Oxford Street Shelter for Men**

MAY 2010

MAINE TOWN		OUT-OF-STATE			
Alfred	1	Alaska	1		
Augusta	1	Arkansas	1		
Bangor	1	Arizona	1		
Cape Elizabeth	1	California	2		
Ellsworth	1	Connecticut	1		
Farmington	1	Florida	4		
Gorham	3	Georgia	2		
Mars Hill	1	Indiana	1		
Old Orchard Beach	3	Kansas	1		
Raymond	1	Kentucky	1		
Sanford	2	Louisiana	2		
Sebago	1	Massachusetts	7		
South Portland	3	Minnesota	1		
Waterville	1	New Hampshire	2		
Westbrook	4	New York	1		
Windham	1	North Carolina	1		
		North Dakota	1		
		Pennsylvania	3		
		Rhode Island	1		
		Tennessee	1		
		Texas	3		
		Utah	2		
		Vermont	2		
		Virginia	1		
		West Virginia	2		
				Unknown	2
Maine Towns	26	Out-of-State	45	Portland	38
				<b>TOTAL INTAKES</b>	<b>111</b>

**TOTAL NUMBER OF MEN SERVED (Unduplicated Clients) 380**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 10**

**TOTAL NUMBER OF CLIENTS THAT RETURNED 2**

**TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA 2**

**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 57**

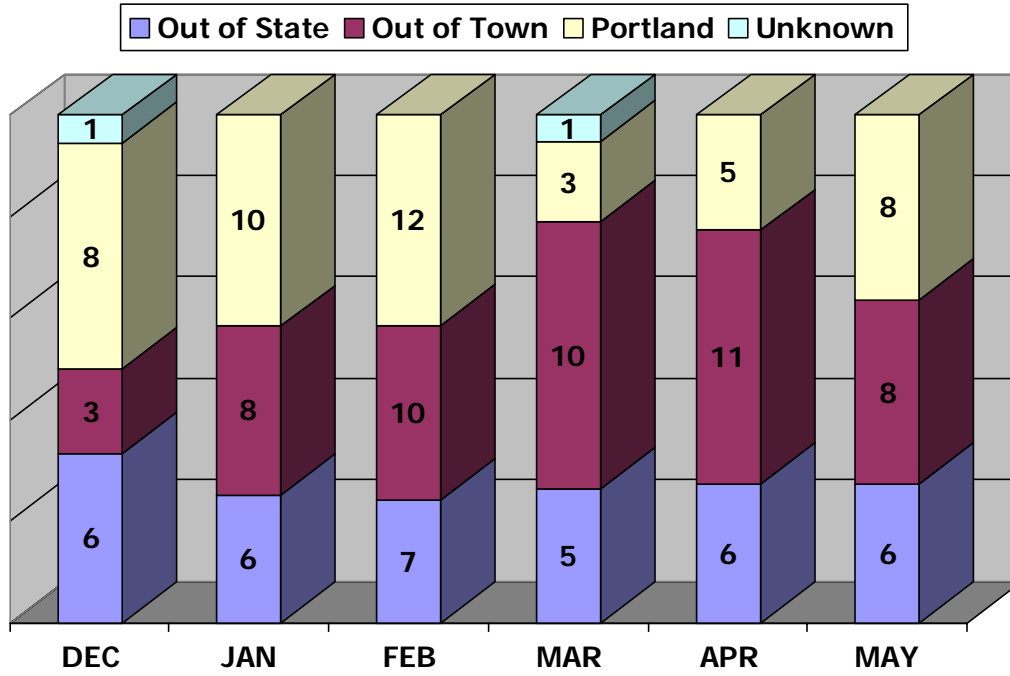
(\*BASED ON SELF-REPORTING)

# FLORENCE HOUSE

## Preble Street Women's Shelter

MAY 2010

Intake Statistics



### MAINE TOWNS

Dixfield	1
Saco	1
South Portland	1
Westbrook	3
Windham	2

### OUT-OF-STATE

Colorado	1
Florida	2
Michigan	1
New Hampshire	1
New Jersey	1

Maine Towns	8	Out-of-State	6	Portland	8
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TOTAL INTAKES: 22

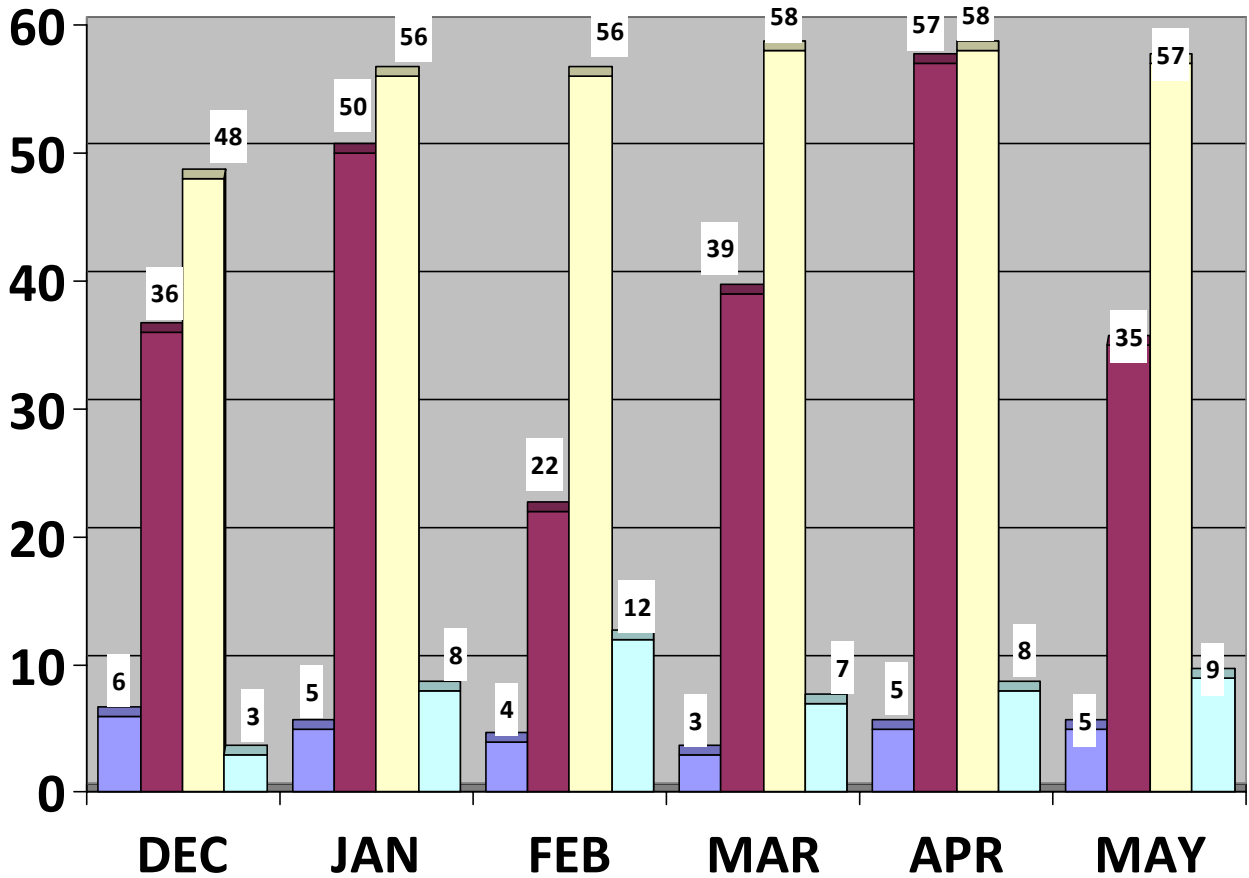
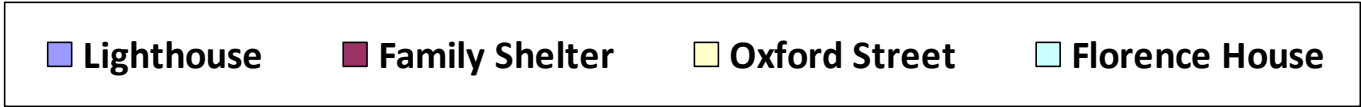
**TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 61**

**TOTAL NUMBER OF WOMEN PLACED IN HOUSING 8**

**TOTAL NUMBER OF WOMEN THAT RETURNED 1**

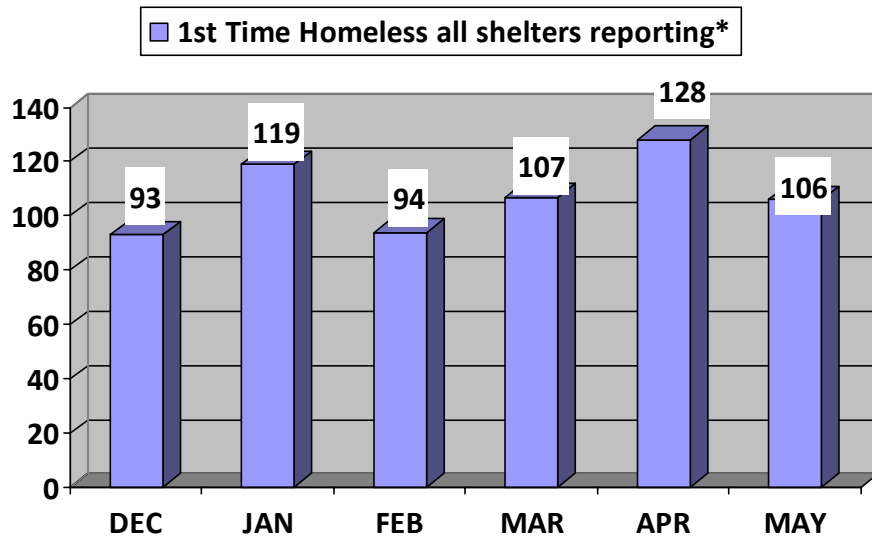
**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 9**  
 (\*BASED ON SELF-REPORTING)

MAY 2010  
1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
(BASED ON SELF-REPORTING)



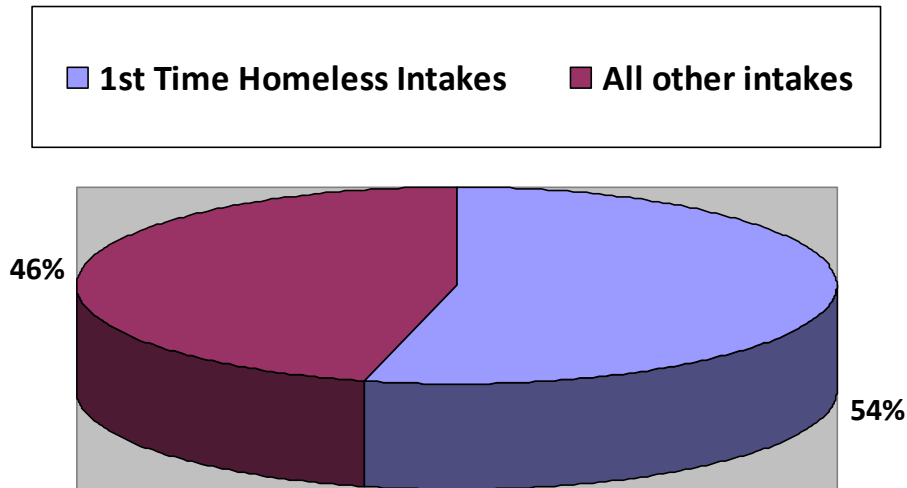
	Dec.	Jan.	Feb.	Mar.	April	May
Lighthouse	6	5	4	3	5	5
Family Shelter	36	50	22	39	57	35
Oxford Street	48	56	56	58	58	57
Women's Shelter Florence House	3	8	12	7	8	9

MAY 2010  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 (BASED ON SELF-REPORTING)



*\*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter for Men, and the Preble Street Women's Shelter*

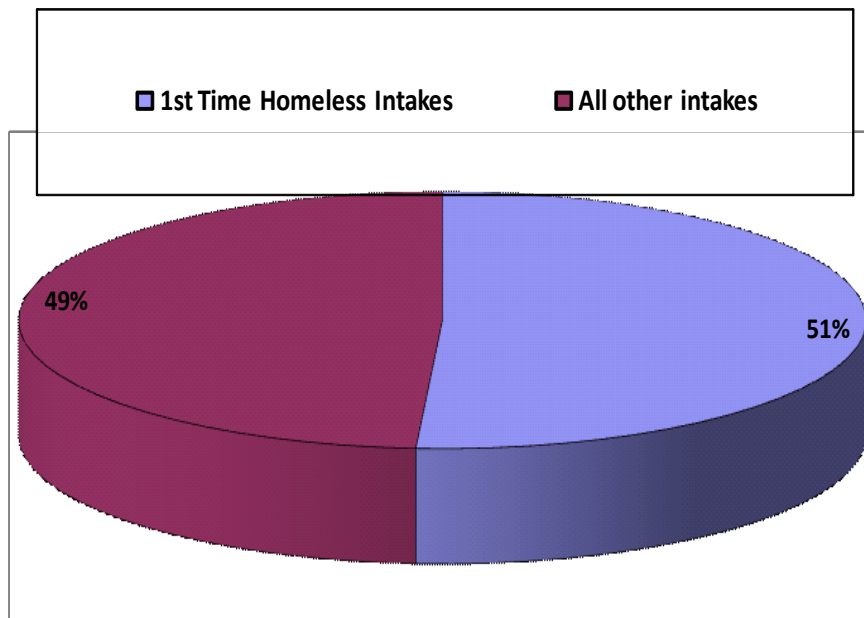
MAY 2010  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 Percentage of Intakes



**Total Intakes:** 205  
**1<sup>st</sup> Time Homelessness:** 106, or 52% of all intakes  
**All \*other intakes:** 99, or 48% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

FY 2009 TO PRESENT  
(JULY 2009 through MAY 2010)  
1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
Percentage of Intakes



**Total Intakes:** 2487  
**1<sup>st</sup> Time Homelessness:** 1260, or 51% of all intakes  
**All \*other intakes:** 1227, or 49% of all intakes

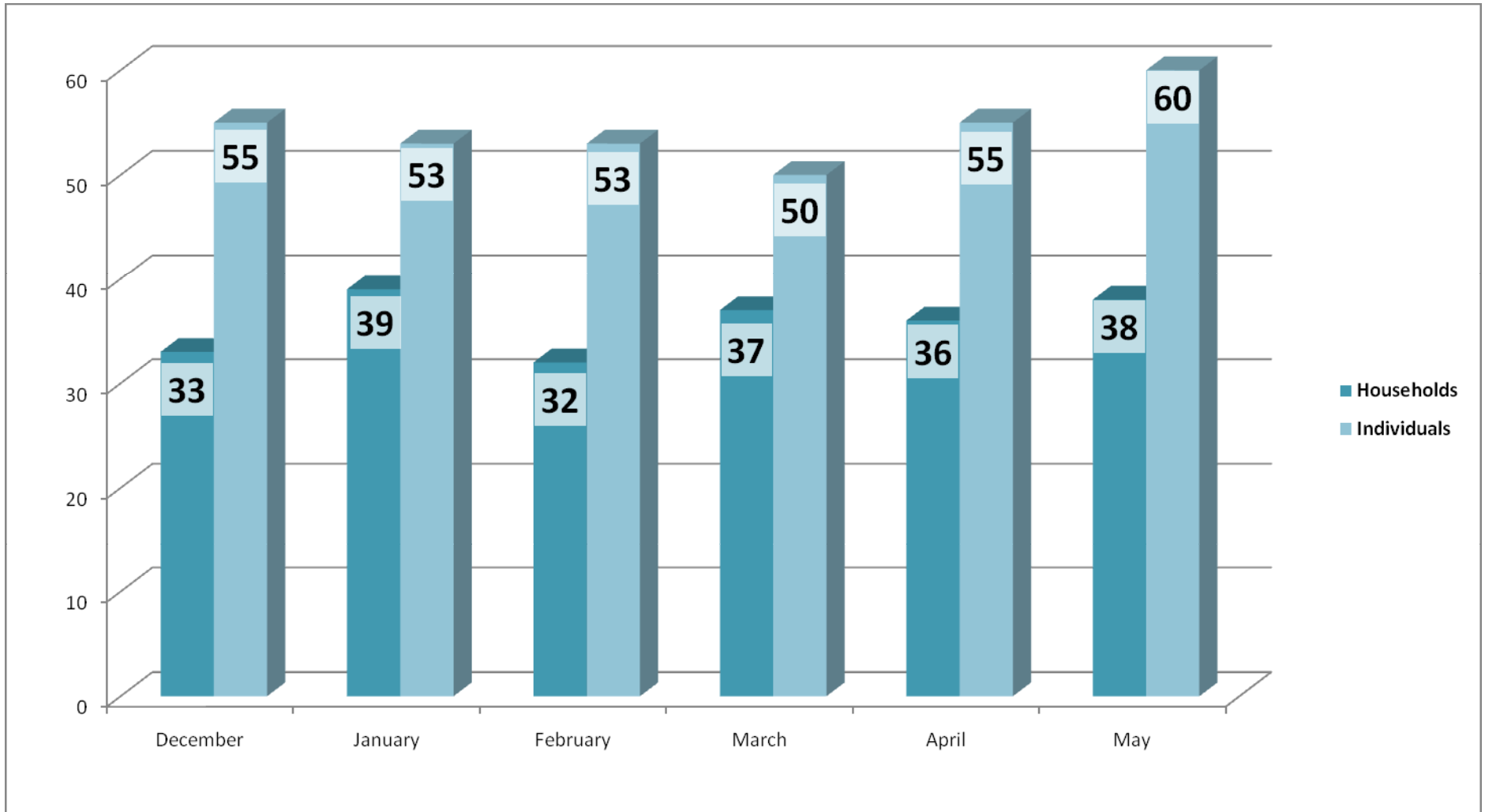
(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

Shelters Reporting Intake and 1<sup>st</sup> Time Homelessness Statistics include:

Florence House Women's Shelter  
Lighthouse Shelter  
Family Shelter  
Oxford Street Shelter for Men

HOMELESSNESS PREVENTION & RAPID RE-HOUSING PROGRAM (HPRP)

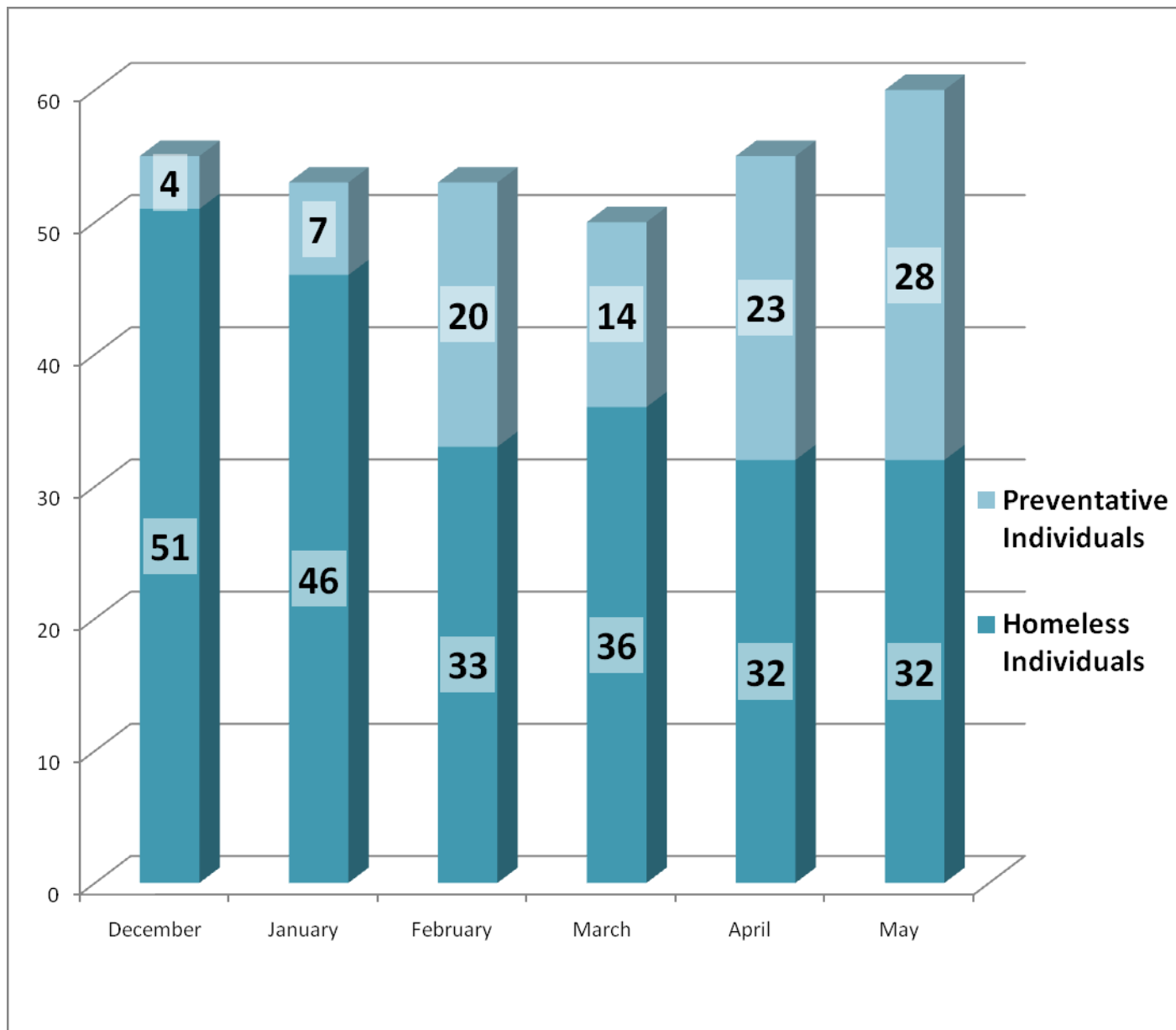
TOTAL HOUSING PLACEMENTS (HOMELESS & PREVENTATIVE CLIENTS)



**Total Housing Placements December – May = 215 Households for a total of 326 Individuals**

# Homelessness Prevention & Rapid Re-Housing Program (HPRP)

## Total Housing Placements (Homeless & Preventative Clients) Breakdown of Placements of Individuals



### February '10 Housing Placements:

#### HOMELESS PLACEMENTS:

Preble Street Women's Shelter = 10  
 Oxford Street = 6  
 Lighthouse Shelter = 1  
 Milestone = 1  
 Family Shelter = 8  
 Unsheltered = 1  
 Step Up! Shelter Services = 6

#### PREVENTATIVE PLACEMENTS:

Preventative = 10  
 Cumberland County Preventative = 10

### March '10 Housing Placements:

#### HOMELESS PLACEMENTS:

Preble Street Women's Shelter = 4  
 Oxford Street = 19  
 Lighthouse Shelter = 2  
 Family Shelter = 9  
 Step Up! Shelter Services = 2

#### PREVENTATIVE PLACEMENTS:

Preventative = 11  
 Cumberland County Preventative = 3

### April '10 Housing Placements:

#### HOMELESS PLACEMENTS:

Florence House (Women's Shelter) = 8  
 Oxford Street = 7  
 Family Shelter = 15  
 Step Up! Shelter Services = 2

#### PREVENTATIVE PLACEMENTS:

Preventative = 5  
 Cumberland County Preventative = 18

### May '10 Housing Placements:

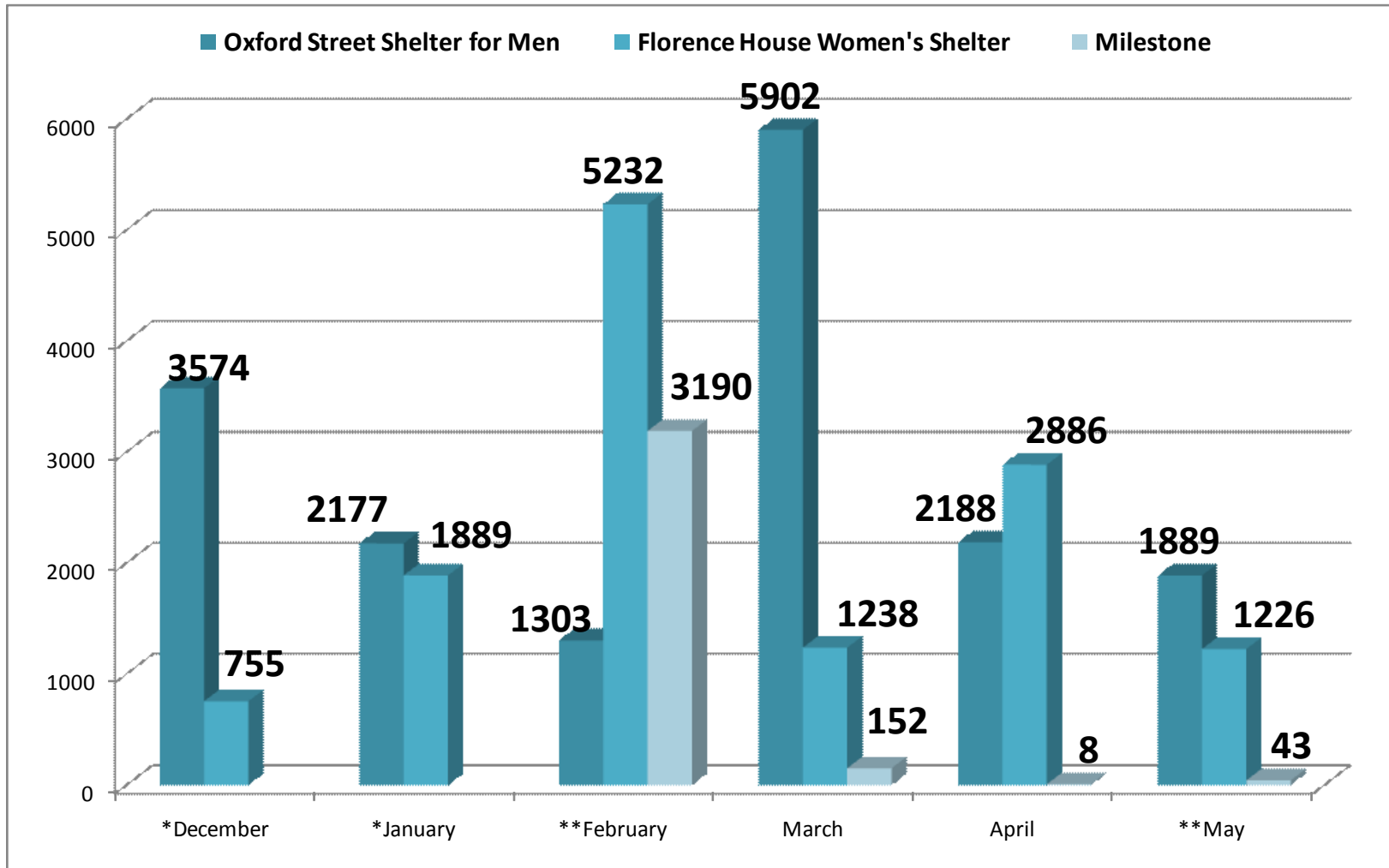
#### HOMELESS PLACEMENTS:

Florence House (Women's Shelter) = 4  
 Oxford Street = 10  
 Family Shelter = 14  
 Unsheltered = 4

#### PREVENTATIVE PLACEMENTS:

Preventative = 17  
 Cumberland County Preventative = 11

## TOTAL BED NIGHTS USED BY HOMELESS HOUSED CLIENTS



\*Milestone bed night information was not available for December or January.

\*\*Preble Street Women's Shelter February bed nights also include OSSM archived reports.