

City of Portland  
Health & Human Services Department  
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

|             | March 2009                            | March 2010                            |
|-------------|---------------------------------------|---------------------------------------|
| ADOLESCENTS | 9 Individuals                         | 14 Individuals                        |
| ADULTS      | 232 Individuals                       | 220 Individuals                       |
| FAMILIES    | 59 Individuals<br>Average 23 Families | 61 Individuals<br>Average 24 Families |
| Total       | 300 Individuals                       | 295 Individuals                       |

31 Days in the Month of March

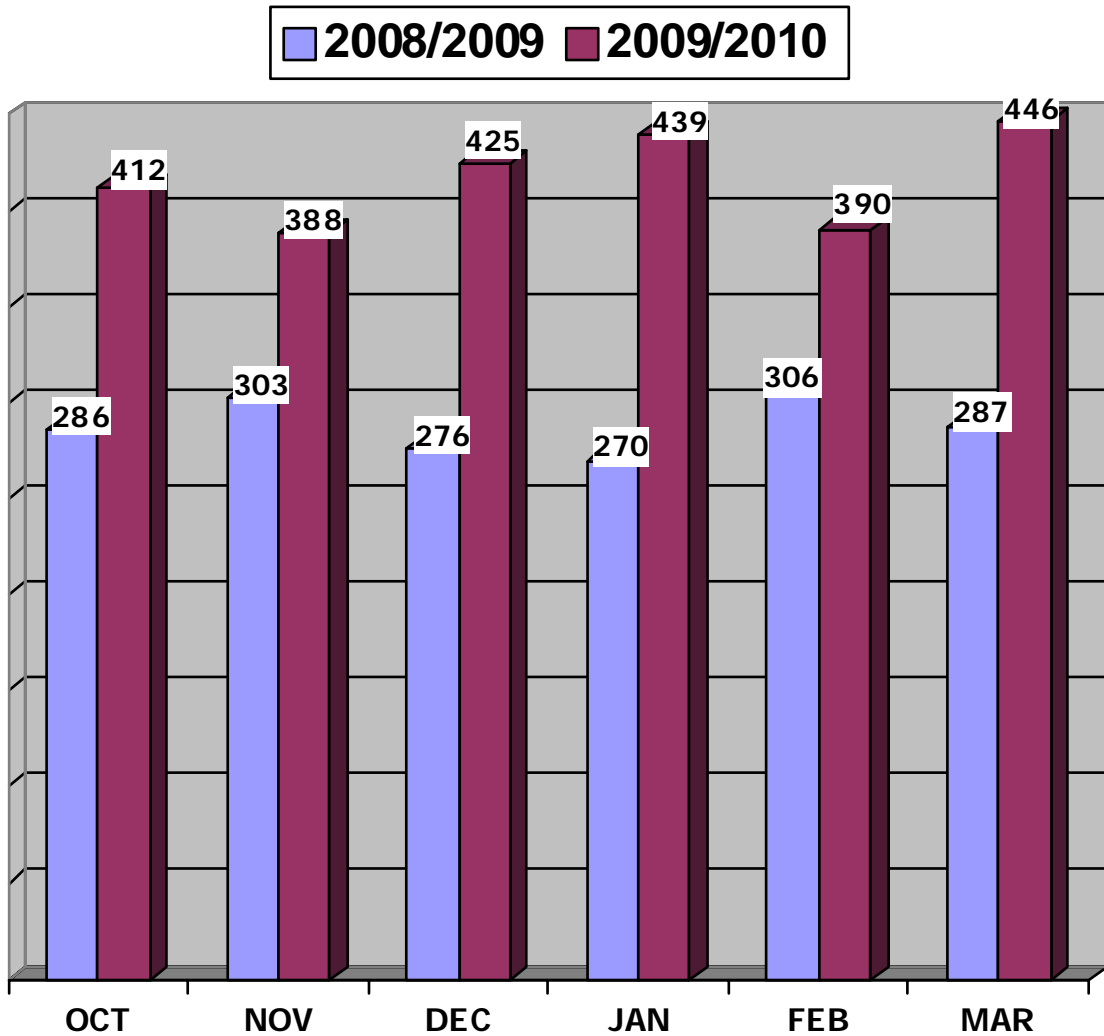
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:  
City of Portland  
Health & Human Services Department  
Social Services Division

MARCH 2010  
 ADOLESCENT BEDS USED  
 PREBLE STREET LIGHT HOUSE SHELTER



|         | Oct. | Nov. | Dec. | Jan. | Feb. | Mar. |
|---------|------|------|------|------|------|------|
| '08/'09 | 286  | 303  | 276  | 270  | 306  | 287  |
| '09/'10 | 412  | 388  | 425  | 439  | 390  | 446  |
| Percent | 44%  | 28%  | 54%  | 63%  | 27%  | 55%  |

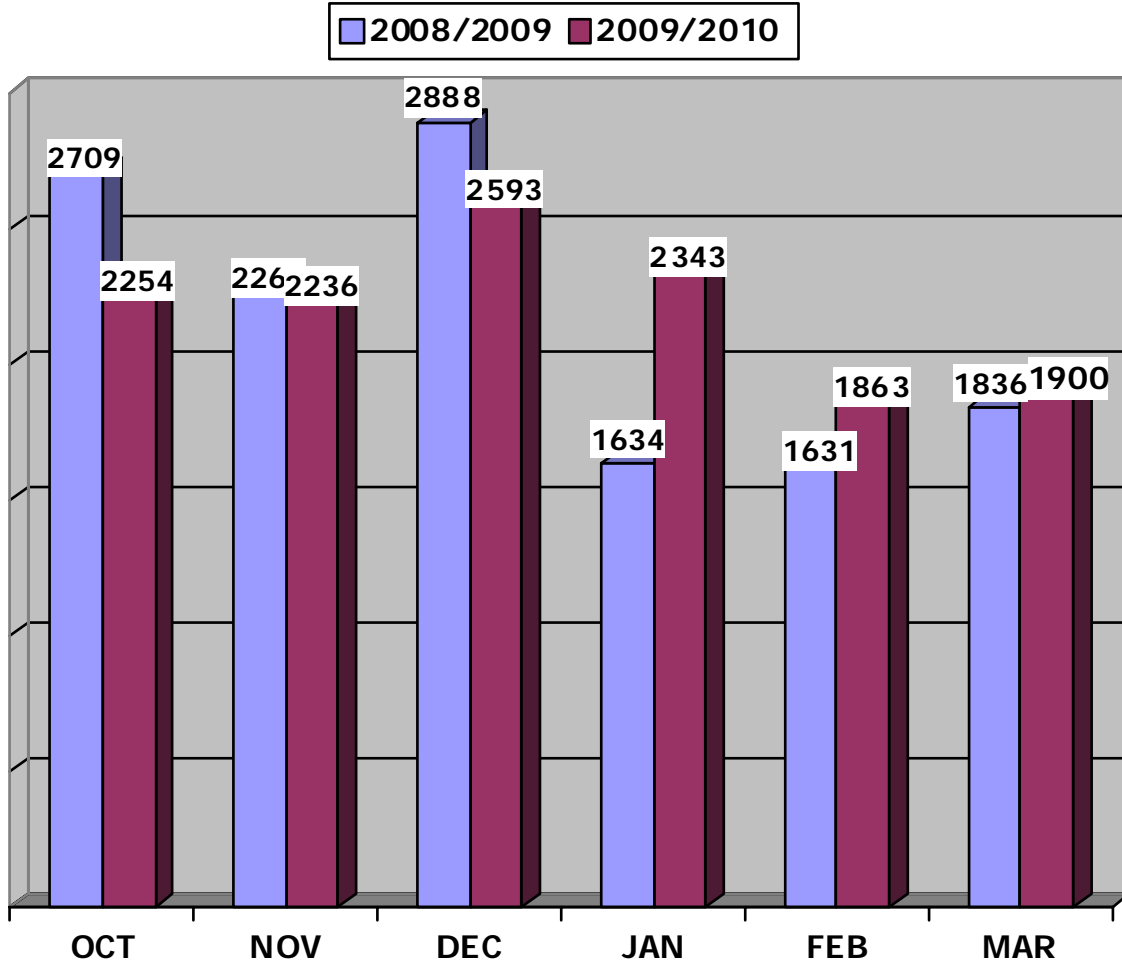
PREBLE STREET  
 Lighthouse Shelter      16 Beds

**TOTAL NEW INTAKES:** 9  
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME** 3  
 (\*BASED ON SELF-REPORTING)

MARCH 2010  
 ADOLESCENT SHELTER STATISTICS  
 PREBLE STREET LIGHT HOUSE SHELTER

| Day of Month | Preble Street | Beds Available |
|--------------|---------------|----------------|
|              | 16            | 16             |
| 1            | 13            | 3              |
| 2            | 13            | 3              |
| 3            | 13            | 3              |
| 4            | 12            | 4              |
| 5            | 14            | 2              |
| 6            | 13            | 3              |
| 7            | 16            | 0              |
| 8            | 14            | 2              |
| 9            | 16            | 0              |
| 10           | 16            | 0              |
| 11           | 14            | 2              |
| 12           | 12            | 4              |
| 13           | 12            | 4              |
| 14           | 14            | 2              |
| 15           | 16            | 0              |
| 16           | 12            | 4              |
| 17           | 14            | 2              |
| 18           | 15            | 1              |
| 19           | 16            | 0              |
| 20           | 16            | 0              |
| 21           | 15            | 1              |
| 22           | 16            | 0              |
| 23           | 15            | 1              |
| 24           | 16            | 0              |
| 25           | 15            | 1              |
| 26           | 14            | 2              |
| 27           | 15            | 1              |
| 28           | 15            | 1              |
| 29           | 15            | 1              |
| 30           | 15            | 1              |
| 31           | 14            | 2              |
| Totals       | 446           | 50             |
| Ave/Night    | 14            | 2              |

MARCH 2010  
FAMILY BEDS USED



|         | Oct. | Nov. | Dec. | Jan. | Feb. | Mar. |
|---------|------|------|------|------|------|------|
| '08/'09 | 2709 | 2265 | 2888 | 1634 | 1631 | 1836 |
| '09/'10 | 2254 | 2236 | 2593 | 2343 | 1863 | 1900 |
| Percent | -17% | -1%  | -10% | 43%  | 14%  | 3%   |

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION

Family Shelter 77 Beds

FAMILY CRISIS SHELTER 14 Beds

STEP UP / MAPS SHELTER SERVICES 10 Beds

EMERGENCY SHELTER 4 Beds

General Assistance

MARCH 2010  
FAMILY SHELTER STATISTICS

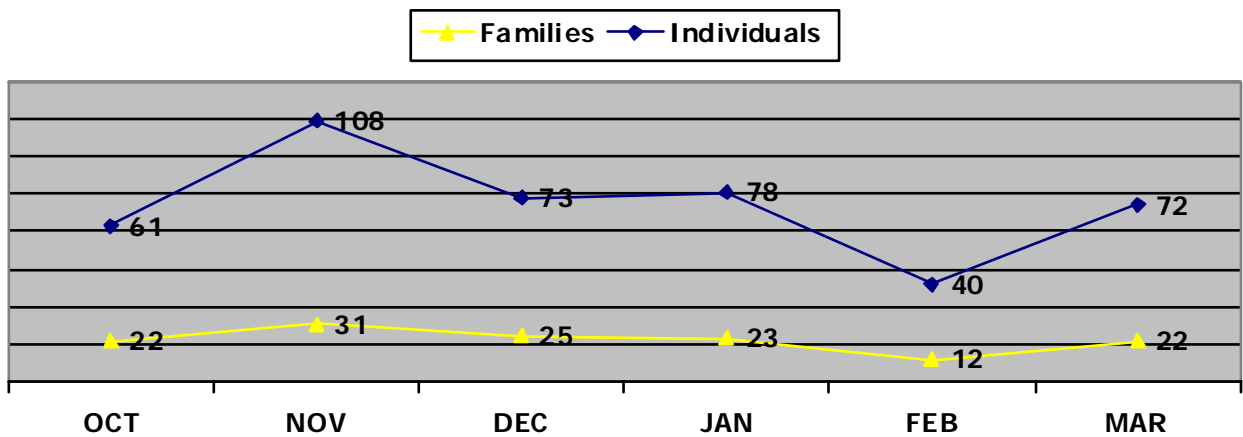
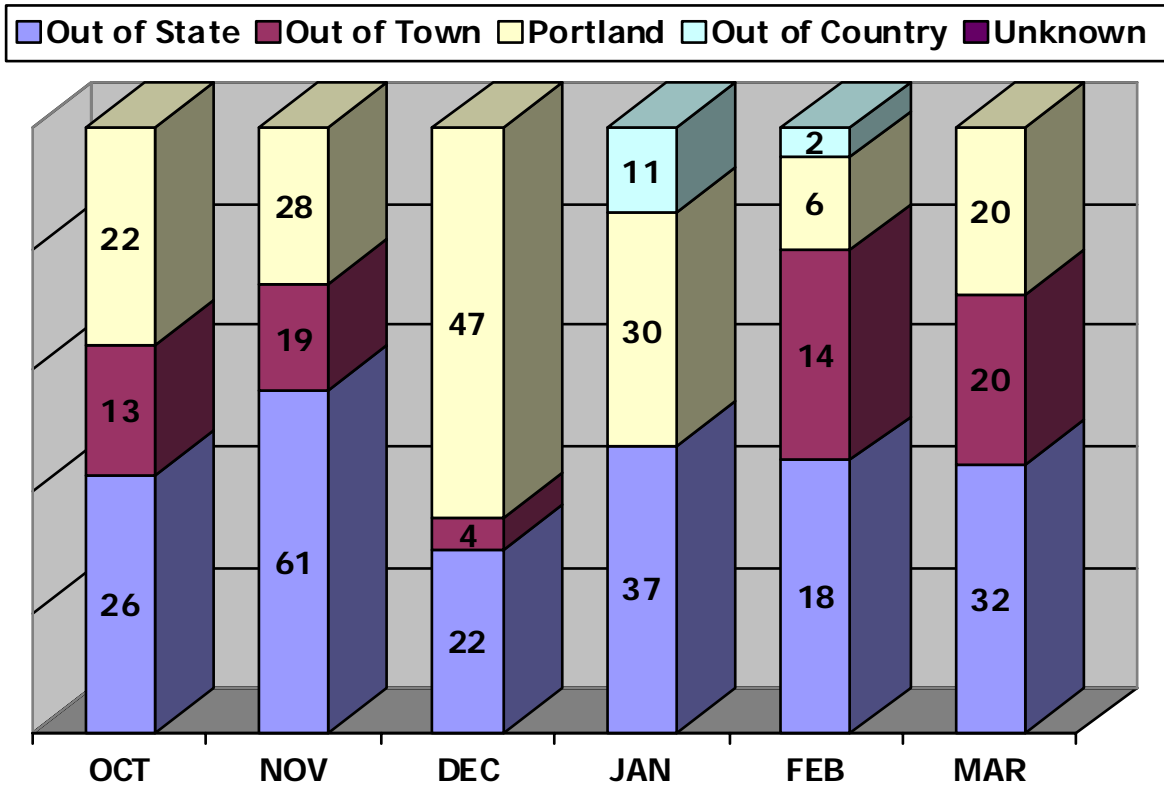
| Day of Month | City*<br>(# Families) | City Used | Family Crisis | Step Up / MAPS | GA Hotels | Beds Used Per Night | Beds Available |
|--------------|-----------------------|-----------|---------------|----------------|-----------|---------------------|----------------|
|              | 17                    | 77        | 14            | 10             |           |                     | 101            |
| 1            | 12                    | 42        | 5             | 12             | 0         | 59                  | 42             |
| 2            | 12                    | 42        | 5             | 12             | 0         | 59                  | 42             |
| 3            | 14                    | 50        | 2             | 11             | 0         | 63                  | 38             |
| 4            | 14                    | 50        | 3             | 11             | 0         | 64                  | 37             |
| 5            | 13                    | 47        | 1             | 11             | 0         | 59                  | 42             |
| 6            | 11                    | 43        | 1             | 11             | 0         | 55                  | 46             |
| 7            | 11                    | 43        | 5             | 11             | 0         | 59                  | 42             |
| 8            | 12                    | 42        | 5             | 11             | 0         | 58                  | 43             |
| 9            | 12                    | 41        | 1             | 11             | 0         | 53                  | 48             |
| 10           | 11                    | 39        | 1             | 11             | 0         | 51                  | 50             |
| 11           | 9                     | 34        | 1             | 11             | 0         | 46                  | 55             |
| 12           | 9                     | 34        | 1             | 12             | 0         | 47                  | 54             |
| 13           | 10                    | 37        | 1             | 12             | 0         | 50                  | 51             |
| 14           | 11                    | 39        | 5             | 12             | 0         | 56                  | 45             |
| 15           | 11                    | 39        | 6             | 12             | 0         | 57                  | 44             |
| 16           | 14                    | 45        | 6             | 12             | 0         | 63                  | 38             |
| 17           | 13                    | 43        | 6             | 12             | 0         | 61                  | 40             |
| 18           | 13                    | 43        | 6             | 12             | 0         | 61                  | 40             |
| 19           | 13                    | 43        | 7             | 12             | 0         | 62                  | 39             |
| 20           | 13                    | 43        | 7             | 12             | 0         | 62                  | 39             |
| 21           | 14                    | 45        | 7             | 12             | 0         | 64                  | 37             |
| 22           | 12                    | 39        | 7             | 12             | 0         | 58                  | 43             |
| 23           | 13                    | 42        | 9             | 12             | 0         | 63                  | 38             |
| 24           | 13                    | 47        | 9             | 12             | 0         | 68                  | 33             |
| 25           | 14                    | 47        | 9             | 12             | 0         | 68                  | 33             |
| 26           | 14                    | 47        | 10            | 12             | 0         | 69                  | 32             |
| 27           | 14                    | 47        | 10            | 12             | 0         | 69                  | 32             |
| 28           | 14                    | 47        | 10            | 12             | 0         | 69                  | 32             |
| 29           | 16                    | 56        | 10            | 12             | 0         | 78                  | 23             |
| 30           | 16                    | 56        | 6             | 12             | 0         | 74                  | 27             |
| 31           | 16                    | 56        | 6             | 13             | 0         | 75                  | 26             |
| Totals       | 394                   | 1368      | 168           | 364            | 0         | 1900                | 1231           |
| Ave/Night    | 13                    | 44        | 5             | 12             | 0         | 61                  | 40             |

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Family Shelter

MARCH 2010  
 Intake Statistics

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Family Shelter**  
 INDIVIDUALS

MARCH 2010

MAINE TOWNS

|                | Families / Individuals |
|----------------|------------------------|
| Biddeford      | 1 / 3                  |
| Lewiston       | 1 / 2                  |
| South Portland | 1 / 3                  |
| *Westbrook     | 3 / 8                  |
| Windham        | 1 / 2                  |
| Winthrop       | 1 / 2                  |

OUT-OF-STATE

|                | Families / Individuals |
|----------------|------------------------|
| Alabama        | 1 / 6                  |
| Georgia        | 1 / 7                  |
| Minnesota      | 1 / 2                  |
| Nebraska       | 1 / 8                  |
| North Carolina | 1 / 3                  |
| Wisconsin      | 1 / 6                  |

\*The City of Westbrook will be paying for 1 family for a total of 3 individuals

Maine Towns **8** Families for a total of **20** individuals

Out-of-State **6** Families for a total of **32** individuals

Portland **8** families for a total of **20** individuals

***TOTAL INTAKES: 22 families for a total of 72 individuals***

**TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 33 Families / 108 Individuals**

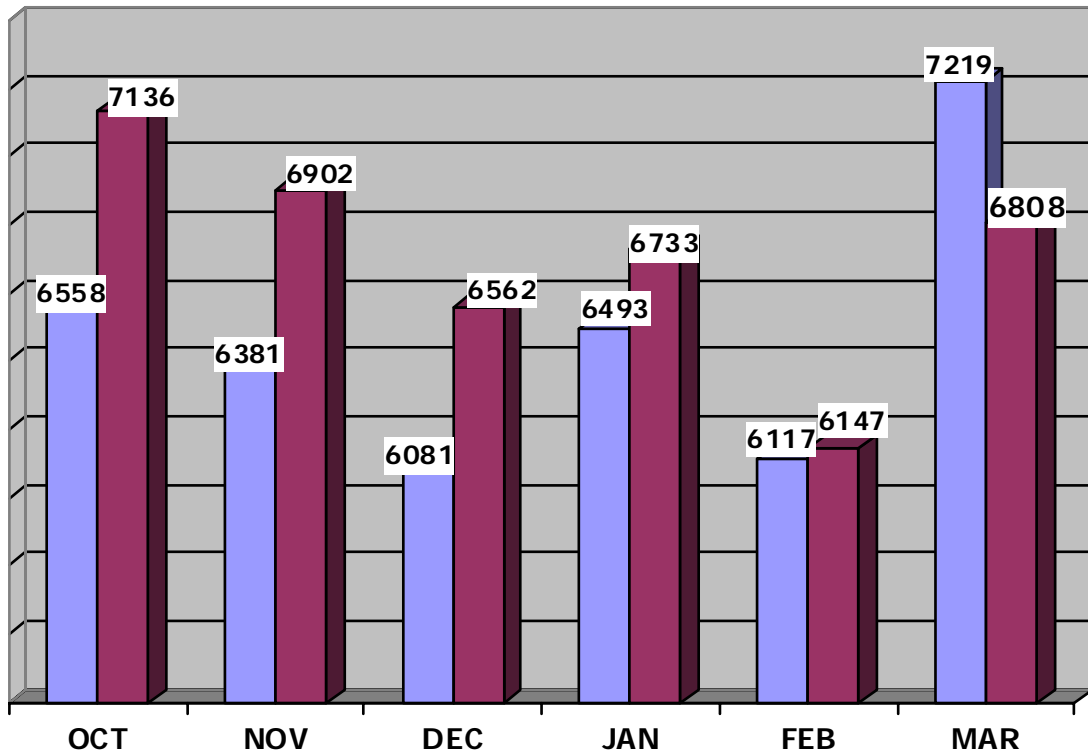
**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 12 Families / 41 Individuals**  
**TOTAL NUMBER OF CLIENTS THAT RETURNED 0**

**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 10 Families / 39 Individuals**  
 (\*BASED ON SELF-REPORTING)

\*Refugees experiencing homelessness for the 1<sup>st</sup> time 5 Families / 26 Individuals

# MARCH 2010 ADULT SHELTER STATISTICS

2008/2009
  2009/2010



|         | OCT  | NOV  | DEC  | JAN  | FEB  | MAR   |
|---------|------|------|------|------|------|-------|
|         | Oct. | Nov. | Dec. | Jan. | Feb. | March |
| '08/'09 | 6558 | 6381 | 6081 | 6493 | 6117 | 7219  |
| '09/'10 | 7136 | 6902 | 6562 | 6733 | 6147 | 6808  |
| Percent | 9%   | 8%   | 8%   | 4%   | 0.5% | -6%   |

MILESTONE FOUNDATION  
Substance Abuse Shelter                      41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION  
Oxford Street Shelter for Men              129 Beds

PREBLE STREET  
Women's Shelter                                      45 Beds

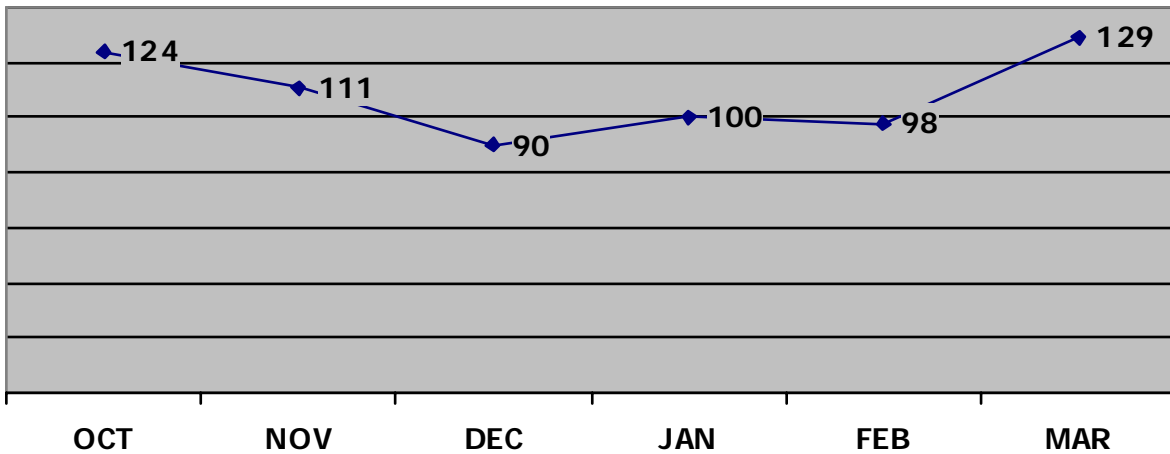
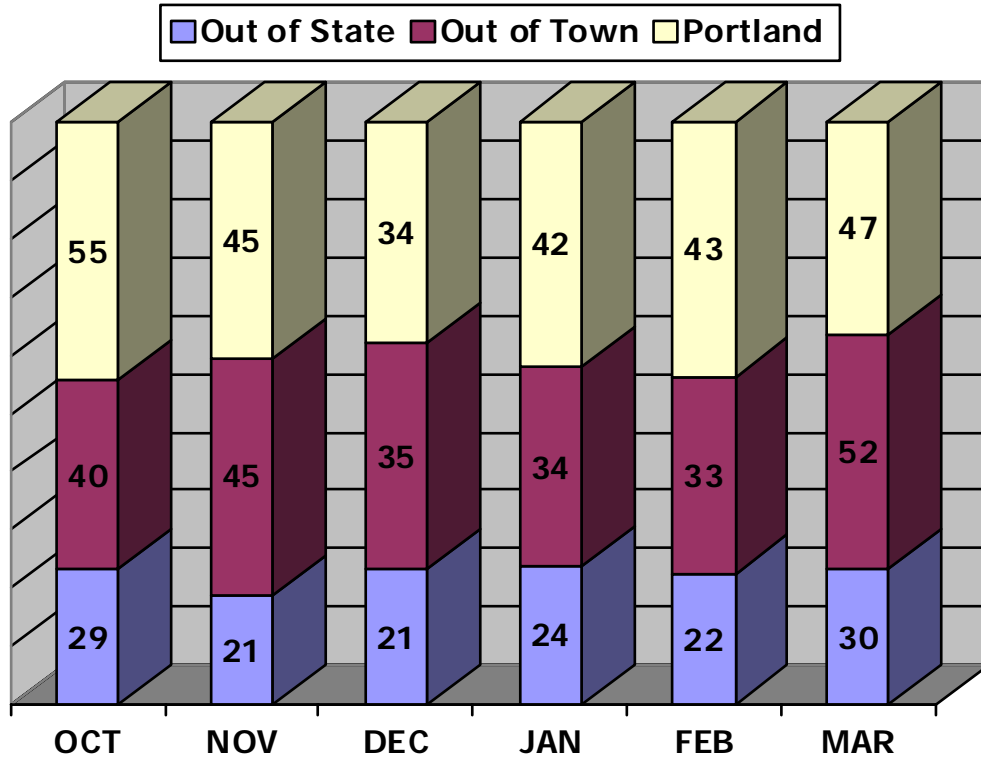
MARCH 2010  
ADULT SHELTER STATISTICS

| Day of Month | Milestone | Oxford St | PS Women's Shelter | Beds Used per Night |
|--------------|-----------|-----------|--------------------|---------------------|
|              | 41        | 129       | 45                 |                     |
| 1            | 42        | 133       | 47                 | 222                 |
| 2            | 48        | 135       | 41                 | 224                 |
| 3            | 38        | 114       | 51                 | 203                 |
| 4            | 42        | 118       | 41                 | 201                 |
| 5            | 49        | 118       | 43                 | 210                 |
| 6            | 49        | 117       | 40                 | 206                 |
| 7            | 45        | 117       | 46                 | 208                 |
| 8            | 47        | 130       | 49                 | 226                 |
| 9            | 45        | 129       | 53                 | 227                 |
| 10           | 45        | 132       | 45                 | 222                 |
| 11           | 46        | 125       | 46                 | 217                 |
| 12           | 47        | 119       | 42                 | 208                 |
| 13           | 45        | 120       | 40                 | 205                 |
| 14           | 39        | 127       | 45                 | 211                 |
| 15           | 46        | 146       | 48                 | 240                 |
| 16           | 46        | 130       | 50                 | 226                 |
| 17           | 47        | 139       | 55                 | 241                 |
| 18           | 49        | 136       | 51                 | 236                 |
| 19           | 50        | 126       | 46                 | 222                 |
| 20           | 49        | 127       | 45                 | 221                 |
| 21           | 44        | 135       | 49                 | 228                 |
| 22           | 44        | 146       | 51                 | 241                 |
| 23           | 47        | 142       | 50                 | 239                 |
| 24           | 44        | 141       | 46                 | 231                 |
| 25           | 43        | 134       | 45                 | 222                 |
| 26           | 41        | 125       | 45                 | 211                 |
| 27           | 48        | 118       | 43                 | 209                 |
| 28           | 38        | 123       | 44                 | 205                 |
| 29           | 39        | 133       | 46                 | 218                 |
| 30           | 37        | 133       | 44                 | 214                 |
| 31           | 40        | 128       | 46                 | 214                 |
| TOTAL        | 1379      | 3996      | 1433               | 6808                |
| Ave/Night    | 44        | 129       | 46                 | 220                 |

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Oxford Street Shelter for Men

MARCH 2010  
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Oxford Street Shelter for Men**

MARCH 2010

| MAINE TOWN        |    | OUT-OF-STATE  |    |               |     |
|-------------------|----|---------------|----|---------------|-----|
| Auburn            | 1  | Alaska        | 2  |               |     |
| Augusta           | 2  | Arizona       | 1  |               |     |
| Bangor            | 5  | California    | 4  |               |     |
| Belfast           | 1  | Florida       | 1  |               |     |
| Biddeford         | 4  | Hawaii        | 1  |               |     |
| Boothbay Harbor   | 1  | Massachusetts | 5  |               |     |
| Bristol           | 1  | Nevada        | 1  |               |     |
| Brownfield        | 1  | New Hampshire | 5  |               |     |
| Brunswick         | 1  | New Jersey    | 1  |               |     |
| Dayton            | 1  | New York      | 3  |               |     |
| Dennysville       | 1  | Oregon        | 1  |               |     |
| Dixfield          | 1  | Pennsylvania  | 1  |               |     |
| Gorham            | 2  | Texas         | 3  |               |     |
| Gray              | 1  | Vermont       | 1  |               |     |
| Lewiston          | 3  |               |    |               |     |
| Limington         | 1  |               |    |               |     |
| Old Orchard Beach | 2  |               |    |               |     |
| Sanford           | 1  |               |    |               |     |
| Scarborough       | 2  |               |    |               |     |
| South Portland    | 10 |               |    |               |     |
| Warren            | 1  |               |    |               |     |
| Westbrook         | 4  |               |    |               |     |
| Windham           | 3  |               |    |               |     |
| Yarmouth          | 1  |               |    |               |     |
| York              | 1  |               |    |               |     |
| <br>              |    |               |    |               |     |
| Maine Towns       | 52 | Out-of-State  | 30 | Portland      | 47  |
|                   |    |               |    | TOTAL INTAKES | 129 |

**TOTAL NUMBER OF MEN SERVED (Unduplicated Clients) 372**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 14**

**TOTAL NUMBER OF CLIENTS THAT RETURNED 1**

**TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA 6**

**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 58**

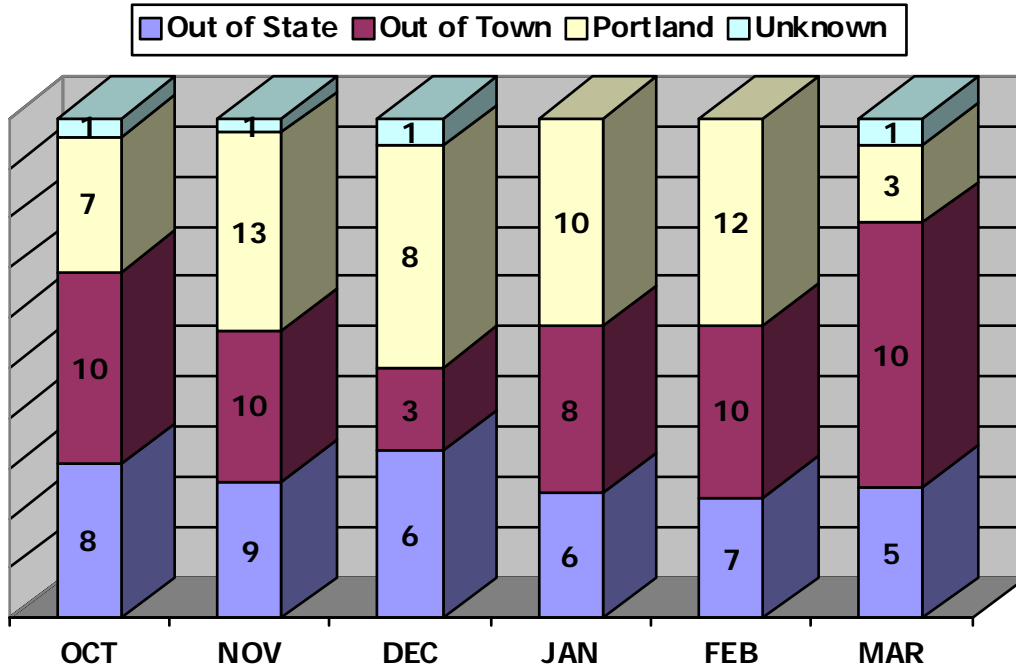
(\*BASED ON SELF-REPORTING)

# PREBLE STREET

## Preble Street Women's Shelter

MARCH 2010

Intake Statistics



### MAINE TOWNS

|                |   |
|----------------|---|
| Augusta        | 1 |
| Bath           | 1 |
| Biddeford      | 1 |
| East Baldwin   | 1 |
| Gorham         | 1 |
| Lewiston       | 1 |
| North Yarmouth | 1 |
| Weymouth       | 1 |
| Windham        | 2 |

### OUT-OF-STATE

|               |   |
|---------------|---|
| Florida       | 1 |
| Georgia       | 1 |
| Massachusetts | 3 |

Maine Towns 10

Out-of-State 5

Unknown 1

Portland 3

TOTAL INTAKES: 19

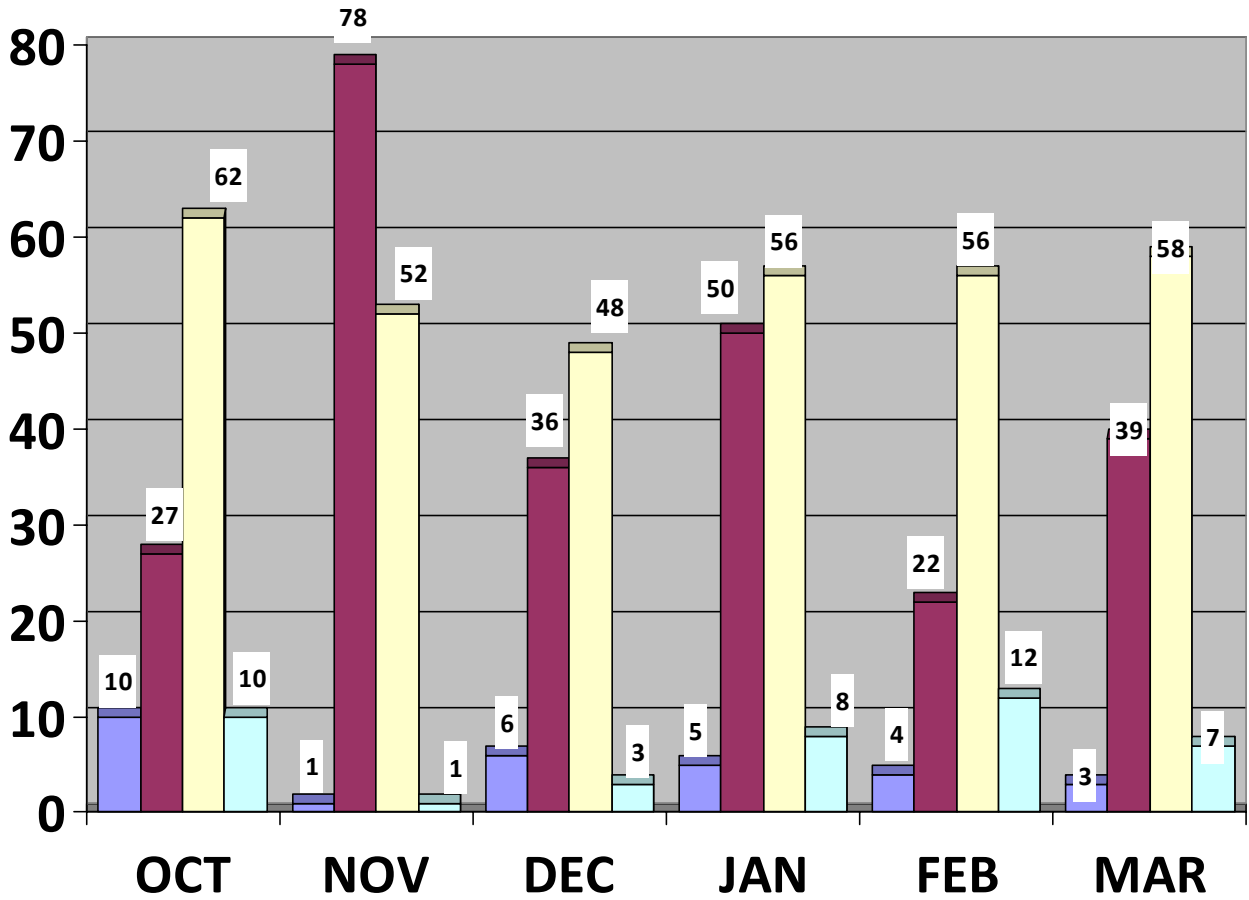
**TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 108**

**TOTAL NUMBER OF WOMEN PLACED IN HOUSING 11**

**TOTAL NUMBER OF WOMEN THAT RETURNED 0**

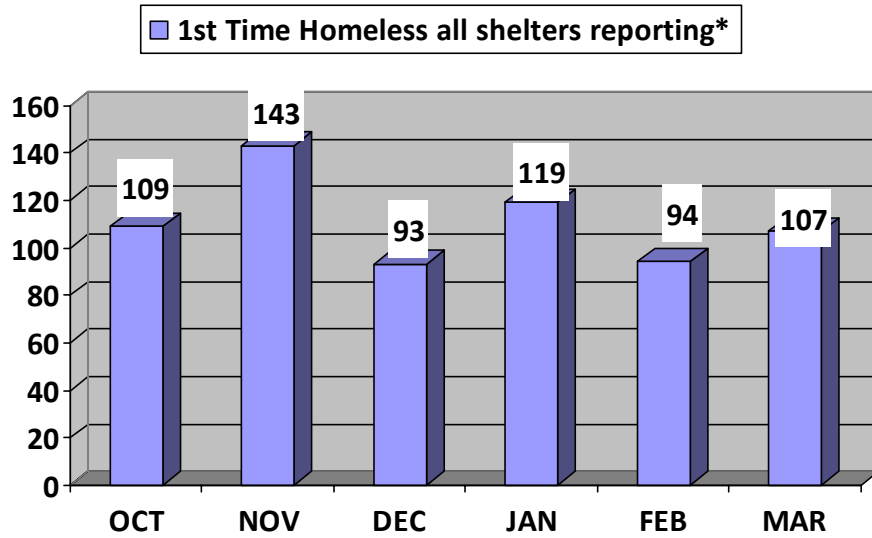
**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 7**  
 (\*BASED ON SELF-REPORTING)

MARCH 2010  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 (BASED ON SELF-REPORTING)



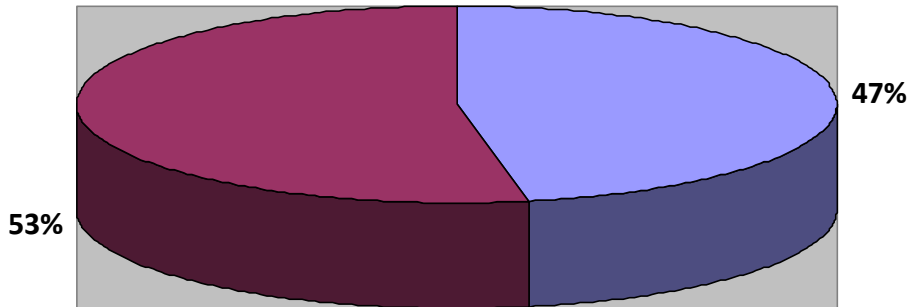
|                 | Oct. | Nov. | Dec. | Jan. | Feb. | Mar. |
|-----------------|------|------|------|------|------|------|
| Lighthouse      | 10   | 1    | 6    | 5    | 4    | 3    |
| Family Shelter  | 27   | 78   | 36   | 50   | 22   | 39   |
| Oxford Street   | 62   | 52   | 48   | 56   | 56   | 58   |
| Women's Shelter | 10   | 1    | 3    | 8    | 12   | 7    |

MARCH 2010  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 (BASED ON SELF-REPORTING)



*\*"Shelters reporting" includes: the Lighthouse Shelter, Family Shelter, Oxford Street Shelter for Men, and the Preble Street Women's Shelter*

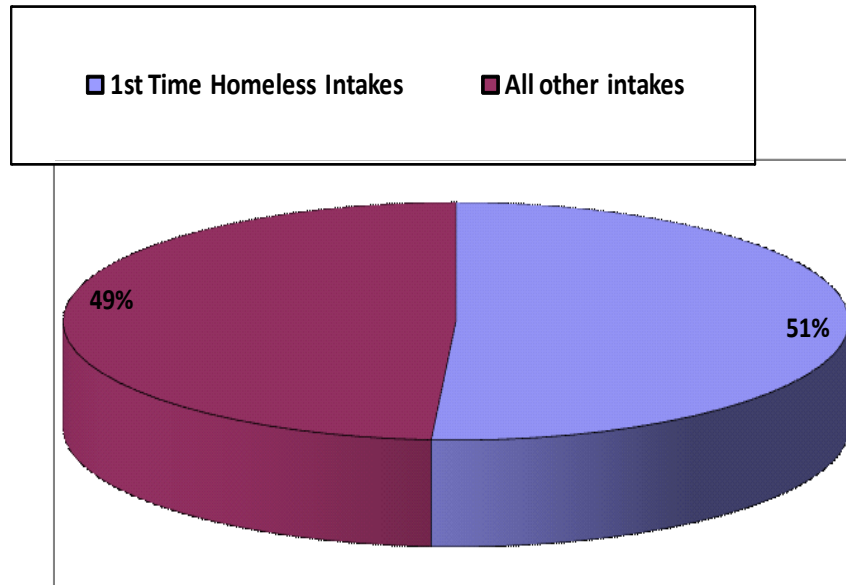
MARCH 2010  
 1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
 Percentage of Intakes



**Total Intakes:** 229  
**1<sup>st</sup> Time Homelessness:** 107, or 47% of all intakes  
**All \*other intakes:** 122, or 53% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

FY 2009 TO PRESENT  
(July 2009 through March 2010)  
1<sup>st</sup> TIME HOMELESSNESS STATISTICS  
Percentage of Intakes



**Total Intakes:** 2045  
**1<sup>st</sup> Time Homelessness:** 1026, or 50% of all intakes  
**All \*other intakes:** 1019, or 50% of all intakes

(\*reported not experiencing homelessness for the 1<sup>st</sup> time, or unknown)

Shelters Reporting Intake and 1<sup>st</sup> Time Homelessness Statistics include:

Preble Street Women's Shelter

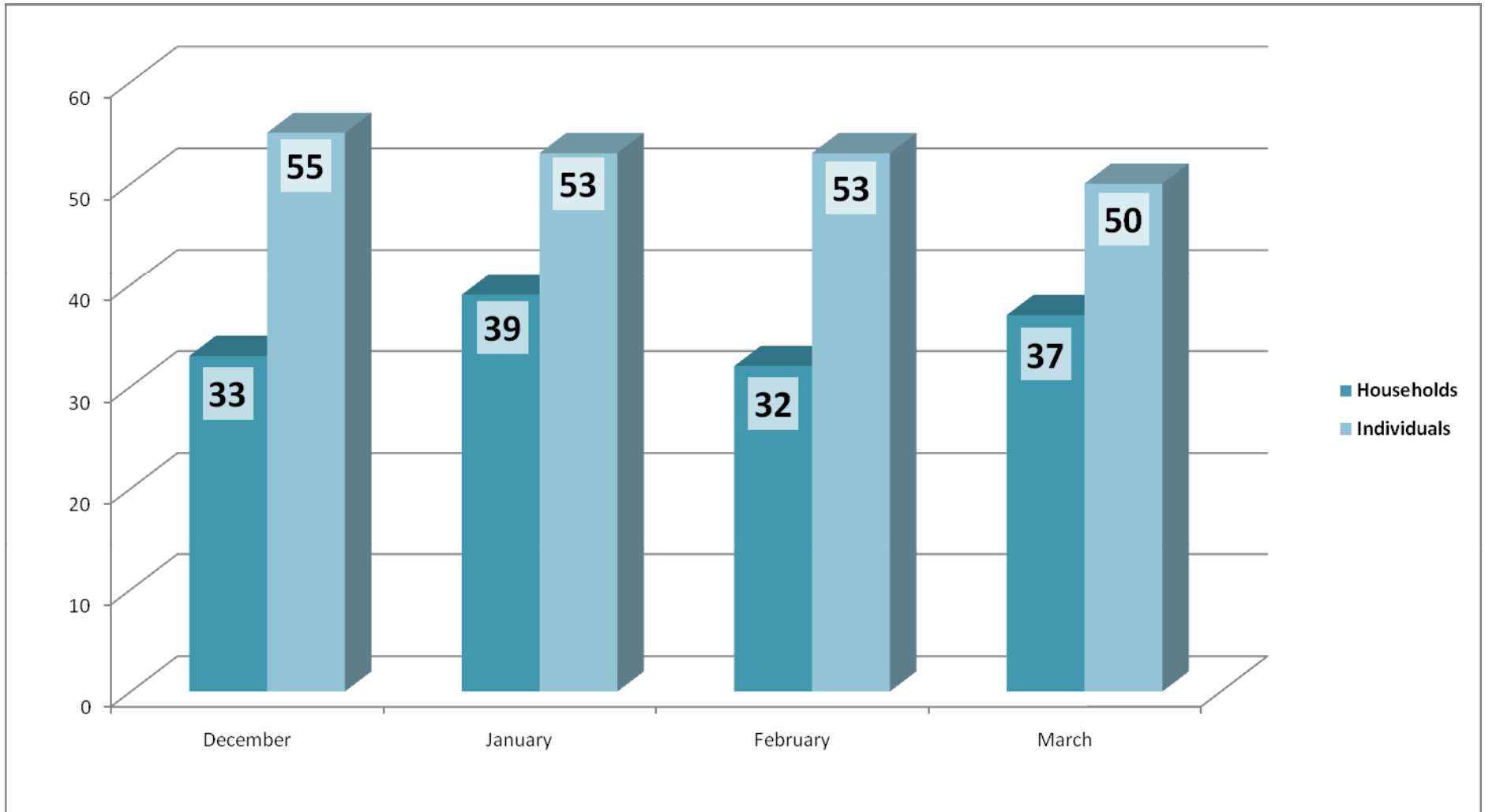
Lighthouse Shelter

Family Shelter

Oxford Street Shelter for Men

HOMELESSNESS PREVENTION & RAPID RE-HOUSING PROGRAM (HPRP)

TOTAL HOUSING PLACEMENTS (HOMELESS & PREVENTATIVE CLIENTS)

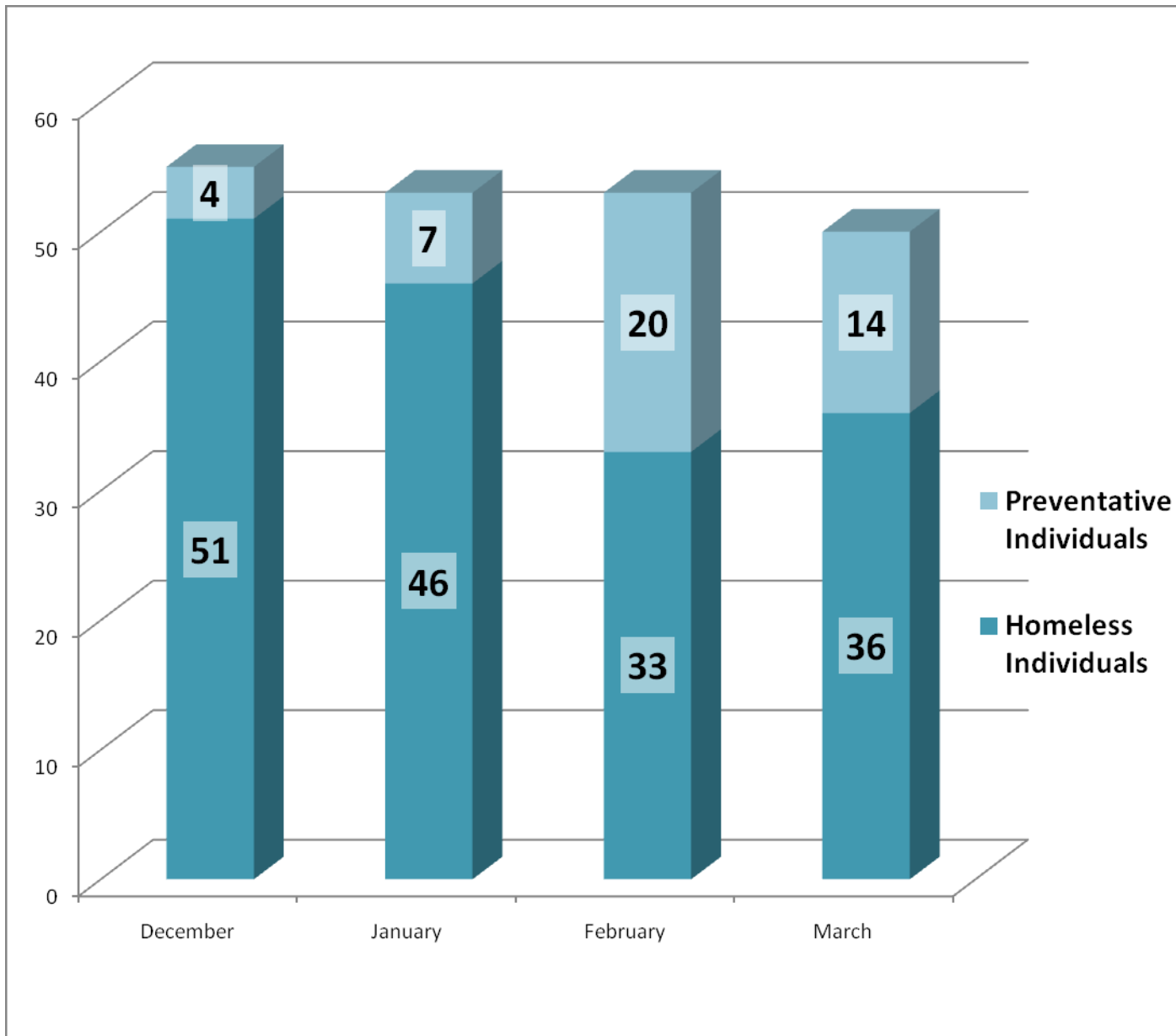


**Total Housing Placements December – March = 141 Households for a total of 211 Individuals**

HOMELESSNESS PREVENTION & RAPID RE-HOUSING PROGRAM (HPRP)

Total Housing Placements (Homeless & Preventative Clients)

Breakdown of Placements of Individuals



Lighthouse Shelter = 4  
 Milestone = 2  
 Family Shelter = 24  
 Unsheltered = 4

---

PREVENTATIVE PLACEMENTS:  
 Preventative = 4

**January '10 Housing Placements:**  
HOMELESS PLACEMENTS:  
 Preble Street Women's Shelter = 9  
 Oxford Street = 16  
 Milestone = 2  
 Family Shelter = 16  
 Unsheltered = 2

---

PREVENTATIVE PLACEMENTS:  
 Portland Preventative = 4  
 Cumberland County Preventative = 3

**February '10 Housing Placements:**  
HOMELESS PLACEMENTS:  
 Preble Street Women's Shelter = 10  
 Oxford Street = 6  
 Lighthouse Shelter = 1  
 Milestone = 1  
 Family Shelter = 8  
 Unsheltered = 1  
 Step Up! Shelter Services = 6

---

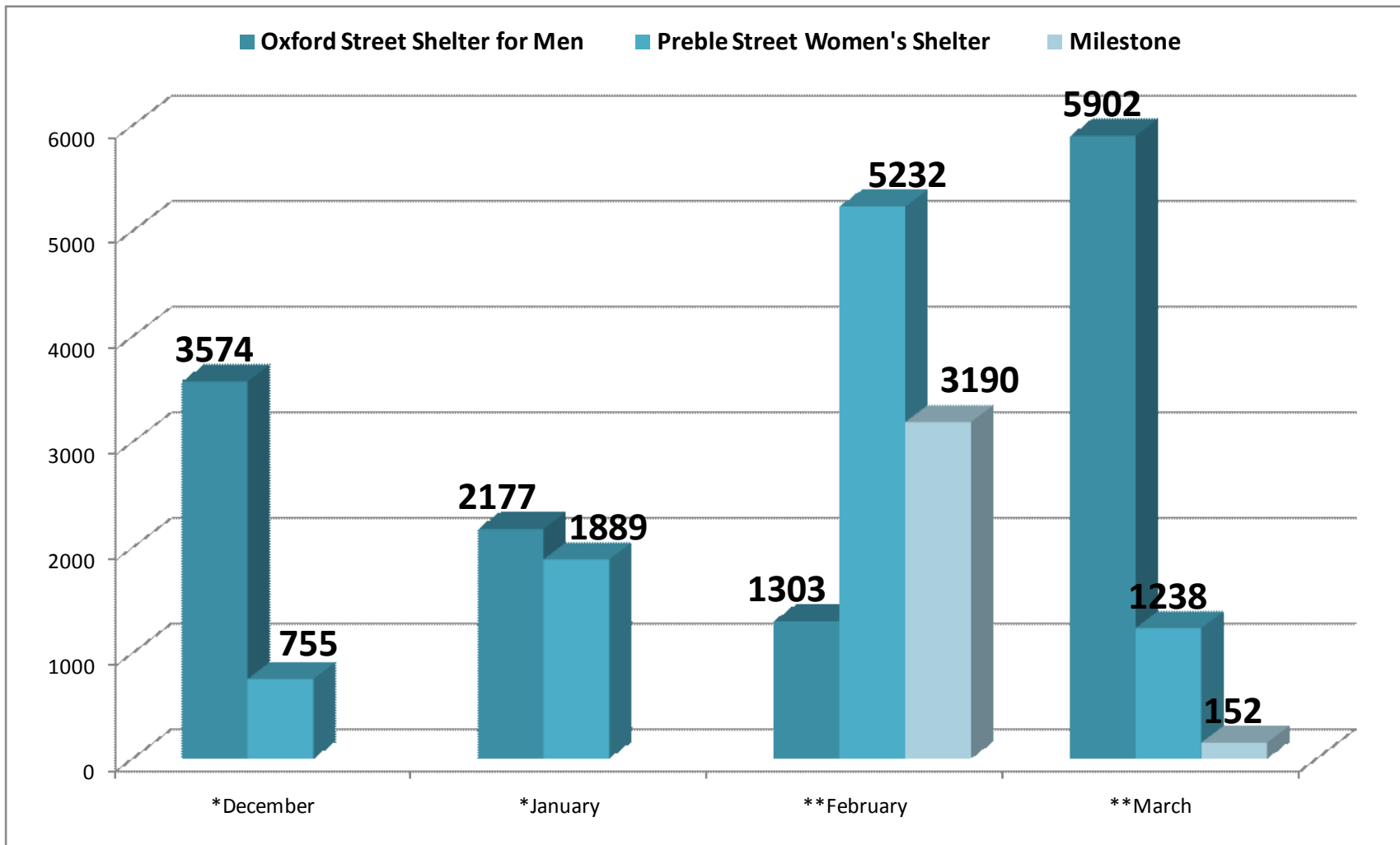
PREVENTATIVE PLACEMENTS:  
 Preventative = 10  
 Cumberland County Preventative = 10

**March '10 Housing Placements:**  
HOMELESS PLACEMENTS:  
 Preble Street Women's Shelter = 4  
 Oxford Street = 19  
 Lighthouse Shelter = 2  
 Family Shelter = 9  
 Step Up! Shelter Services = 2

---

PREVENTATIVE PLACEMENTS:  
 Preventative = 11  
 Cumberland County Preventative = 3

TOTAL BED NIGHTS USED BY HOMELESS HOUSED CLIENTS



\*Milestone bed night information was not available for December or January.

\*\*Preble Street Women's Shelter February bed nights also include OSSM archived reports.